

# RESHMA ASHWITH

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Karama, Dubai

## EXPERIENCE

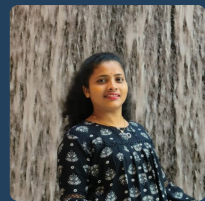
- Shift Manager** 01/2019 - 01/2023  
[Pizza Hut\(Devayani international pvt Ltd\)](#) India
- Trained and supervised new team members.
  - Balanced cash drawers and resolved financial discrepancies using receipts and financial document.
  - Answer customer questions and resolve issues promptly.
  - Can work under pressure and meet deadlines.
  - Set employee schedules and made staffing adjustment to get shift covered.
  - Prepared and submitted daily reports to management.
  - Monitored inventory levels and placed orders when necessary, ensuring stock availability at all time.
- Team Member** 01/2018 - 01/2019  
[Pizza Hut\(Devayani international pvt Ltd\)](#) India
- Greeted customer and answered questions regarding products and promotions.
  - Promoted to shift manager after first year
  - Prepare food and drink orders promptly, accurately and according to exacting standards
  - Built relationship with customer through providing accurate information on products or service offered.
  - Operated POS system and input information into company computer program.
  - Counted money in cash drawers and communicated correct amount to supervisors for reports.
- Salesperson** 04/2015 - 02/2018  
[Shakthi toys](#) India
- Worked with coworkers to complete task.
  - Responded quickly to meet customer needs and resolve problems.
  - Performed a wide variety of administrative tasks.
  - Focused on learning new skills and staying updated with industry changes.

## EDUCATION

- BACHELOR OF ARTS** 07/2015 - 06/2017  
[St. Aloysius evening college](#)
- PUC -ARTS** 08/2012 - 03/2014  
[Pompai pre-university college](#)
- SSLC-Karnataka Secondary Education Examination Board** 06/2009 - 04/2012  
[Little flower high school](#)

## SUMMARY

Reliable individual experienced in restaurant management and Customer service. Proven track record of success in leading and motivating teams, enforcing policies and procedures and delivery exceptional customer service. Expert in inventory management, staff training and problem solving. Highly organized with good communication skills and passion for creating and enjoyable customer experience.



## LANGUAGES

English	Intermediate	● ● ● ● ●
Hindi	Advanced	● ● ● ● ●
Kannada	Proficient	● ● ● ● ●
Tulu	Native	● ● ● ● ●

## SKILLS

Customer service, Negotiation skills, Product knowledge, Time management, Relationship building, Microsoft Office, Microsoft word