

YASER ALNOOR SULIMAN MOHAMAD

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Dubai , United Arab emirate

PROFESSIONAL SUMMARY

- fishmonger with 3+ years of experience in Cleaning and cutting fish according to the customer's request and full knowledge of all cutting methods, including fillets, sinjaris, and other types

SKILLS

- Excellent customer service
- Quick order taking
- Professional in cleaning and cutting fish
- Team spirit
- Ability to work under pressure
- Conflict and problem resolution
- Compliance with hygiene instructions

PROFESSIONAL EXPERIENCE

Fishmonger

Carrefour (Marinara Mall) UAE

- *Handling and selling seafood products.
- *Ensuring they are fresh and properly displayed.
- *Assisting customers with their seafood selections.
- * Maintaining cleanliness and hygiene standards in the seafood department.

Fishmonger

Apr2018 – 2020 Apr

Kosti fish market in sudan

- Prepare cleaning tools and check their cleanliness and readiness.
- Clean the fish from the outside, peel it of scales, and trim the fins, tail, and other appendages.
- Open the belly/back of the fish, remove the entrails, and clean inside of the fish.
- Cutting the fish into suitable pieces as requested and packaging them.
- Cleaning and storing fish cleaning tools after use

Customer service assistant

aug2020 mar2021

Expo Dubai , UAE

- Provide excellent customer service to customers via phone, email, and in-person
- Manage customer inquiries and complaints, and provide appropriate resolutions
- Ensure customer orders are processed in a timely and accurate manner

EDUCATION AND TRAINING

High School certificate

2016

LANGUAGE

Arabic native/ English professional