AMR ELHADY HAMED

CASHIER

PROFILE

- To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills.
- Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.
- Seeking an entry-level position to begin my career in a high-level professional environment.

LANGUAGES

Arabi (Mother Language)
English (Good)

PERSONAL DATA

Date of Birth: 01/03/1997
Mob: + 971556657548
Nationality : Egyptian
Visa Status: Visit Visa
Address: Dubai – UAE
Email: amroelhady89@gmail.com

ADDITIONAL SKILLS

- Good Communication.
- Good Personality outgoing behavior with people.
- Working hard and able to work under pressure.
- Able to work in a team and independently.
- Develop Credibility based on respect and trust.
- Able to manage time well
- The ability to work as member of a team, and also the confidence to act on your own initiative
- Good powers of observation
- The ability to adapt and improvise in response to situations
- Good interpersonal skills

EDUCATION

Bachelor Degree in Commerce, 2019.

WORK EXPERIENCE

General Exchange, Cashier Supervisor - Egypt
From 2022 to 2023
Responsibilities:

- Create and maintain a positive work environment for all cashiers
- Communicate with customers and address any problems they may have
- Serve as the primary point of contact for customer service associates
- Operate registers and perform general checkout functions
- Generate reliable and accurate till reports from every register
- Resolve cash tills when closing, ensuring the money matches the report and is stored safely
- Assist cashiers with requests such as price checks
- Maintain a clean working environment by wiping down registers during downtime

City Star Mall, Cashier - Egypt
From 2021to 2022
Responsibilities:

- Manage transactions with customers using cash registers
- Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit
- Issue receipts, refunds, change or tickets
- Redeem stamps and coupons
- Cross-sell products and introduce new ones
- Resolve customer complaints, guide them and provide relevant information
- Greet customers when entering or leaving the store
- Maintain clean and tidy checkout areas

Mega Phone Store, Cashier - Egypt
From 2020 to 2021
Responsibilities:

➢ Provides a positive customer experience with fair, friendly, and courteous service.
➢ Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
➢ Resolves customer issues and answers questions.
➢ Bags purchases if needed.
➢ Processes return transactions.
➢ Itemizes and totals purchases by recording prices, departments, taxable and nontaxable items; and operating a cash register.
➢ Enters price changes by referring to price sheets and special sale bulletins.
➢ Discounts purchases by redeeming coupons.

Grow Food Company, Cashier– Egypt
From 2019 to 2020
Responsibilities:

➢ Collects payments by accepting cash, check, or charge payments from customers and makes change for cash customers.
➢ Verifies credit acceptance by reviewing and recording driver's license number; and operating credit card authorization systems.
➢ Balances cash drawer by counting cash at beginning and end of work shift.
➢ Provides pricing information by answering questions.
➢ Maintains checkout operations by following policies and procedures and reporting needed changes.
➢ Maintains a safe and clean working environment by complying with procedures, rules, and regulations.
➢ Contributes to team effort by accomplishing related results as needed.

COURSES

➢ ICDL: managing files using Windows 7 - MS office 2010 (Word-Excel-Acss-PP) Internet & Networks Maintenance.
➢ Professional Financial Accountant Diploma (PFAD) Financial, Taxes and Construction Accounting Accounting by Excel Introduction to ERP (Oracle Financials) Peachtree Program, Quick book Program M.S Word M.S Outlook M.S Excel M.S Power Point
➢ Human Development