Omar Ismail Doka Elmahy

Storekeeper & sales Representative

Contact Information

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Professional Summary

Results-driven Sales Representative and Storekeeper with over 7 years of combined experience in sales and inventory management. Proven ability to drive revenue growth, exceed sales targets, and maintain high client satisfaction. Skilled in building strong customer relationships, managing stock levels, and ensuring smooth supply chain operations. Known for strong communication, organization, and problem-solving skills, with a commitment to efficiency and team collaboration. Seeking to leverage dual expertise to contribute to a dynamic and growth-oriented organization.

Work Experience

Storekeeper Limits Investment Company

Jan 2015 - Mar 2019

Responsibilities:

Managed daily inventory control, ensuring accurate stock levels and proper documentation.

Maintained warehouse organization, ensuring proper labeling, storage, and retrieval of items.

Handled stock receiving and dispatching while coordinating with suppliers and logistics teams.

Utilized inventory management software to track stock movement and generate reports.

Conducted regular stock audits to minimize discrepancies and enhance accuracy.

Provided technical support for company systems, including hardware and software maintenance.

Troubleshot WIFI and printer issues, ensuring smooth workflow.

Assisted in upgrading systems and implementing new technologies to improve operations.

Sales Representative:

Limits Investment Company Jan 2017 - Mar 2020

Responsibilities:

Identify potential customers and generate new business opportunities.

Present, promote, and sell products/services using solid arguments to existing and prospective customers. Maintain positive business relationships to ensure future sales.

Reach out to customer leads through cold calling, networking, and referrals.

Meet or exceed sales targets on a monthly and quarterly basis.

Prepare and deliver appropriate presentations on products and services.

Negotiate and close deals, handle objections, and follow up with clients.

Monitor market trends and competitor activities to identify opportunities.

Keep records of customer interactions, process customer accounts, and file documents.

Collaborate with team members and other departments to ensure customer satisfaction.

Education:

Bachelor's Degree in Information TechnologyEast Nile College of Technology, Khartoum, SudanGraduation Date: December 2014

Certifications & Training

Inventory & Warehouse Management Training (Online) Microsoft Office & Excel for Inventory Control Communication & Customer Service Skills

Skills:

Strong organizational and time management abilities Excellent communication and interpersonal skills Problem-solving and analytical thinking Teamwork and collaboration Ethical conduct and confidentiality management

Languages

Arabic: Native English: fluent

References

Mohamed Abdullah Gomaa

Position: General Manager, Limits Investment Company

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