



# Dunuhinghe Shanika Ruwanthi

Customer focused individual who is acknowledge for talents in inspiring coworkers to excel and adapt to the demands of challenging workload. Excellent communication and organizational skills along with strong worth ethics aimed at projecting a positive company image. Cashiering experience with more than 15 foreign currencies. Expert in delivering consistent customer service to ensure client satisfaction and service improvement.

## Experience

**\*Senior Sales Executive** **03/2019 To 4/2024**  
Unichem marketing Services & company –Katunayake, Sri Lanka

### Job Duties

- Organizing Sales Visit
- Demonstrating & Presenting Products
- Establishing New Business
- Maintaining Accurate Records
- Aiming To Achieve Monthly Or Annual Target

**\*Marketing Coordinator** **10/2016 To 11/2017**

**Shasha Transit Hotel -Seeduwa, Sri Lanka**

- Plan and manage sales team
- Coordinate sales team members with projects
- Manage deadlines

**\*Sales Assistant** **03/2014 To 2016**

**Qatar Duty Free Company -Doha Qatar , Qatar**

- Welcoming Customers
- Maintaining Floor appearance
- Directing customers
- Handling Cash and cards payments with cashiering

**\*Production Manager** **07/2013 To 03/2014**

**\*Head Of Customer Care** **04/2004 To 03/2011**

- Master Woven Lanka Label (Pvt)Ltd -Seeduwa, Sri Lanka

## CONTACT

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971555148854

## ADDRESS

705 Aneeqah tower, Samarkand Road, Al Nahda, Sharjah.

Email :  
[shany.ruwanthi@yahoo.com](mailto:shany.ruwanthi@yahoo.com)

## EDUCATION

Diploma :  
2019 Jan –June  
Business & Human Resource Management  
Diploma

Starting from Oct 2023 :  
English Language Diploma

2001/2004 :  
Ordinary Level /Advance level  
Examination

## SKILL

MS Office

## LANGUAGE

Sinhala  
English  
Hindi

## VISA STATUS

Visit visa (10<sup>th</sup> April '24 -10<sup>th</sup> June '24)