Daisy Villanueva



Personal Details

DOB: 29 December 1990 Nationality: Filipino Residence: AL Ain

<u>Telephone</u>

0566386721

E-Mail

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Strengths/Skills

- Strong inter- personal and communication skills
- Ability to easily understand new concepts with minimum refractory time
- High adaptability
- Perseverance and Integrity to Work
- Computer Proficient
- Creativity

Objective

Successfully acquire a rank working within a business industry that motivates me to focus on constant developing, strive for global competitiveness and offer career growth

Career Graph

<u>Waitress – Abu Dhabi National Hotels</u> Nov 2024 – 202<u>5</u>

Duties and Responsibilities

- Preparing and assembling meal trays for patients, including plating food and ensuring proper presentation
- Delivering meals to patients in their rooms, ensuring accurate meal placement and adherence to specific dietary need.
- Providing friendly and efficient service to patients, staff, and visitors, answering questions about meals and menus.
- Cleaning and restocking the tray line washing tableware, and disposing of refuse

<u>Health Care Assistant – Arabic Canadian medical</u> <u>September 2023</u>

Duties and Responsibilities

- Wash and dress patients.
- Serve meals and help to feed patients.
- Help people to move around.
- Make patients feel comfortable. Monitor patients' conditions by taking temperatures, pulse, respirations and weight

Cashier/Al Ain cooperative society Year 2021-2023

Duties and Responsibilities

- Ability to calculate sales and change quickly
- Accountability and accuracy in reconciling sales receipts and records
- Customer service skills to maintain positive customer relationships, encourage customer loyalty and resolve conflicts
- Excellent communication to interact with team members and customers
- Ability to work in a fast-paced and stressful environment
- > Attention to detail to maintain accurate inventory and transaction records
- Knowledge of point-of-sale systems

Cashier/customer service/Al Karama center Year 2019-2021

Duties and Responsibilities

- Make sure availability of the section that assign for me
- > Knowing our products inside and out so that you can answer questions.
- Communicating and coordinating with colleagues as necessary.
- Ensure customer satisfaction and provide professional customer support.
- > Communicating and coordinating with colleagues as necessary.
- > Take cash, credit and debit payments.
- > Issue receipts, refunds, change

Education

Information Technology	Pamantasan ng montalban Rodriguez Rizal 2009 - 2011
Secondary Education	Ramon Magsaysay Cubao High School 2005 - 2009