

Date of Birth: July 20, 1991 Gender: Male Birthplace: Hyderabad



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SKILLS

- Cost reduction strategies
- Budgeting and forecasting
- Logistics Management
- Customer relations specialist
- Vendor Relationship
- Process improvement
- Result oriented
- Workflow planning

STRENGTHS

- Problem Solving
- Leadership
- Negotiation
- Teamwork
- Process Improvement
- Decision Making

TOOLS

- SAP -MM
- Fiori
- Tableau & Power Bi
- MS office 365

RAVI DASHETTI

SUPPLYCHAIN OPERATIONS

SUMMARY

Results-driven Senior Analyst with 12 years of extensive experience in retail and logistics operations. Proven track record in optimizing supply chain processes, reducing operational costs, and improving overall efficiency. Adept at managing large-scale projects, leading cross-functional teams, and leveraging data analytics to drive strategic decision-making. Skilled in inventory management, vendor negotiations, and implementing innovative solutions to streamline logistics workflows. Committed to enhancing customer satisfaction through effective logistics strategies and seamless retail operations.

BACHELOR'S DEGREE

Bachelor of Hotel Management and catering technology (2008-2011) Osmania University

AWARDS

- Best team in Logistics (2020Feb & 2021 oct)
- Best south team lead (2020 Feb&)
- Best Crew member in McDonald's (2010 NOV)

CERTIFICATIONS

- Machine Learning Udemy Certificate Walmart 2019
- Agile Project Management Udemy Certificate Walmart 2019
- Copper Crash Udemy Certificate Walmart 2019
- Digital Mapping Udemy Certificate Walmart 2019

EXPERIENCE OVERVIEW

A total of 12+ years of experience in supply chain operations & logistics.

- Worked as Am-City Operation at Standard Chartered Research and Technology India pvt ltd from Feb 2022 to march 2023.
- Worked as **Team Leader** at Wal-Mart India Pvt Ltd. for 3 years and 5 months in Visakhapatnam (Andhra Pradesh) and Hyderabad.
- Worked as Department Head at Future retail Pvt Ltd. in Hyderabad for 3 years
- and 1 months.
- Worked as Store Manager at Snax Pvt Ltd. in UAE for 1 year.
- Worked as Assistant Store Manager with Papa John Pizza for 2 years and 9 months in Hyderabad.





Feb-2022- March-2023 | Solv Standard Chartered Research And tech India Pvt Ltd Am-City Hub Operations

- Em power shift leaders -training, mentoring, and leading by example.
- Ensure implementation of processes Sop's. ensure delivery metrics should fulfill
- Manage day-to-day operation performance of order fulfillment, returns, transfer, and daily replenishment of shipments.
- Recommend and implement best practices to drive efficiency for my team to ensure proper steps in fulfilling a customer order with 100% accuracy & fill rate.
- Collaborate with IT, sales team, seller team,3pl team to improve a GREAT customer service.
- Established operational objective and work plans and delegated assignments to subordinates and 3pl project managers.
- Drove operational and service strategy contributing to +15% increase in e-commerce delivery
- Develop and maintain all customer service information and company policies across email and drive (ex: seller NDC seller RM, exchange,)
- Forecast sales and orders and package fulfillment to guide staffing and scheduling with 3pl management.
- Lead monthly and quarterly business reviews to analyze and action on reporting including sales, returns, customer complaints, fill rate.
- Forecast the vehicle budget and labor budget share to the 3PL with all approval.

July 2018- Nov 2021 | Walmart India Team lead Operations & logistics.

- meeting standards in terms of time, documentation and quality in all aspects of logistics operations. Ensure delivery metrics are achieved and follow SOP. Identify the gaps and the area to be analyzed and determine the targets to be achieved.
- Collaborate the multi-functional teams to ensure proper pickup and fill rate.
- By coaching the team on billing accuracy, inventory accuracy, potential instances of shoplifting in delivery and merchandise handling.
- Forecast the future orders and vehicle requirements and labor with sales projection. Align the 3PL team.
- Aligned special vehicle's for HORECA and O&I sales team to reach fresh orders on-time.
- Drove the operational challenges with subordinates coach them by proper way.
- Provide the '93% accuracy 3pl provision on every month before deadline and closing all 3pl bills before 8th with all management approvals.
- Coordinating the team for hotel and office building orders and fulfilling the requirements with 100% availability.
- Preparing the team roaster and analyzing the previous day's sales, briefing the team to fulfill the gap.

June-2015- June 2018 2018 | Future Group India Pvt Ltd -

- Department Manager

May2014 to May 2015 | Snax Food Stuff Ltd UAE -

- Store manager

Jul 2011 to Mar 2014 | Papa John's Pizza, om pizza Pvt Ltd -

- Assistant Manager

I HEREBY CERTIFIED THAT THE ABOVE STATEMENTS ARE TRUE AND CORRECT WITH ALL MY KNOWLEDGE

- Ravi Dashetti