

## **ABOUT ME**

Motivated and personable professional with a proven record in providing exceptional customer service and keeping an organized front office. Seeking a Front Office/Receptionist position to use excellent communication skills for the efficient operation of the office.

### **REFERENCES**

WILSON NDERITU Copper tree Safaris P: +254 712294351

BRENDA GIKANDI P: +254 792603764

LINNY NKATHA P: +254 714596814

**LANGUAGES** 

**FLUENT ENGLISH** 

## DAVID GIKANDI



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# FRONT OFFICE/RECEPTIONIST, DATA ENTRY CLERK

WORK EXPERIENCE COPPER TREE SAFARIS, Nairobi June,2021- Nov 2023

THOMPSONS HOTEL Nyahururu-Kenya January 2019- May 2021

COSEKE KENYA Nairobi-Kenya January,2015-November 2017

## FRONT OFFICE RECEPTIONIST

- Greeting and assisting visitors, providing a positive first impression.
- Manage incoming calls, directing them to the appropriate department.
- Coordinate meeting room schedules and assist in organizing events.
- Handle administrative tasks including mail distribution and office supplies management.

#### **ADMINISTRATIVE ASSISTANT**

- Provided administrative support to the executive team.
- Scheduled appointments and managed calendars.
- Prepared and edited correspondence, reports, and presentations.

#### **DATA ENTRY CLERK**

- Entered and updated data into company databases and Coseke Document Management systems, ensuring accuracy and completeness of information.
- Retrieved and organized documents as requested by other departments or employees.
- Maintained confidentiality of sensitive information and ensured compliance with data protection regulations.
- Assisted with the preparation of reports and presentations, including compiling data and formatting documents.
- Participated in the development and implementation of document management policies and procedures. Assisted with the maintenance and upkeep of document management systems and software.

## **EDUCATION**

KENYATTA UNIVERSITY-2014

AMBOSELI INSTITUTE OF HOSPITALITY-2018

KARNSKILL COMPUTER COLLEGE-2015

CHINGA BOYS HIGH SCHOOL-2007

**SKILLS** 

Bachelors in Economics and Statistics

Certificate in Front Office Operations

**Certificate in Computer Application Packages** 

## **KCSE Certificate**

- Excellent verbal and written communication skills
- Proficient in Microsoft Office Suite (Word, Excel, Outlook).
- Strong organizational and multitasking abilities.
- Exceptional customer service and people skills

