

# David T. Nyamangodo

📍 Abu Dhabi, United Arab Emirates (Visit Visa)

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🗺️ Nationality: Zimbabwean

💼 Position Applying For: Cashier

## Career Objective

Detail-oriented and customer-focused Cashier with over 4 years of hands-on experience in retail and hospitality environments across Zimbabwe. Proven track record in cash handling, POS systems, and front-end operations. Committed to delivering top-notch service, minimizing errors, and supporting smooth day-to-day operations. Now seeking to join a dynamic organization in the UAE where I can apply my skills, retail knowledge, and dedication to customer satisfaction.

## Core Skills

• Cash Handling & POS Operation  
• Billing & Invoicing  
• Customer Interaction & Complaint Handling  
• Refunds, Exchanges & Returns  
• Fast & Accurate Transaction Processing  
• Inventory & Storekeeping Support  
• Team Collaboration  
• Sales Promotions & Product Knowledge  
• Fluent English Communication  
• Attention to Detail

## Professional Experience

* Cashier | N1 Hotel Group, Harare, Zimbabwe

Jan 2023 – Dec 2024

* • Handled guest payments including cash, card, and mobile transactions with 100% accuracy.
* • Processed check-ins and check-outs, issued invoices and receipts.
* • Delivered exceptional customer service and resolved payment-related queries.
* • Maintained a balanced cash drawer and followed hotel financial procedures.
* • Assisted front desk during busy periods and supported guest services.
* Cashier | OK Mart Zimbabwe

Jul 2020 – Dec 2022

* • Operated POS systems to process daily retail transactions efficiently.
* • Handled customer purchases, returns, and refunds according to company policy.
* • Promoted upselling opportunities and special offers.
* • Ensured proper cash reconciliation and prepared daily sales reports.
* • Maintained a clean and organized checkout counter.
* Storekeeper | OK Mart Zimbabwe

Jan 2020 – Jun 2020

* • Received, recorded, and stored incoming merchandise accurately.
* • Assisted in stock taking and maintained stock level reports.
* • Issued goods to sales floor and managed inventory rotation.
* • Ensured store cleanliness and organization in storage areas.
* • Supported cashier team during peak hours when required.

## Education

Advanced Level Certificate – Commercials (Vainona High School)

📅 2017 – 2019

📚 Subjects: Mathematics, Business Studies, Accounting, Communication Skills

Ordinary Level Certificate

📅 2012 – 2016

## Certifications & Training

• Customer Service Training – N1 Hotel Group  
• POS System Training – OK Mart Zimbabwe  
• Basic Computer Skills – Microsoft Office, Retail Software

## Languages

• English – Fluent  
• Shona – Native

## Personal Details

Date of Birth: 12 March 2000

Visa Status: Visit Visa

Availability: Immediately

Marital Status: Single

## References

Available upon request