



# Deepak Sasidharan Pillai

## PROFESSIONAL SUMMARY

Results-driven Warehouse Manager with experience in optimizing warehouse operations to ensure efficient inventory management, timely deliveries, and high-end customer service. A strong leader with a focus on fostering a culture of accountability, safety, and continuous improvement. Committed to exceeding customer expectations and enhancing operational efficiency to support company growth and client satisfaction.

## WORK HISTORY

**WAREHOUSE MANAGER**  
**BRIDGEWAY TRADING LLC** - Abu Dhabi, UAE 11/2021 - 08/2024

- Managing the receipt, processing, and fulfillment of orders. Coordinating with the production team. Preparing and dispatching orders accurately and efficiently.
- Inspecting products for defects and ensuring they meet quality standards. Handling any quality issues and coordinating with the production team for solutions.
- Overseeing and coordinate the loading and unloading of materials and make sure material is well packed. Conducting regular stock counts and reconciling inventory discrepancies. Ensuring optimal stock levels to meet demand from traders and top companies.
- Maintaining accurate records of inventory levels, orders, shipments and deliveries. Preparing reports on inventory status, order fulfillment, and distribution efficiency.
- Supervising and training warehouse staff to ensure efficient operations. Ensuring safety protocols and procedures within the warehouse. Conducting performance evaluations and providing feedback to staff.
- Preparing and presenting reports on warehouse operations, inventory levels, and performance metrics to senior management.

**WAREHOUSE IN CHARGE**  
**SUPRABHATAM (IRCTC approved)** - CALICUT, INDIA 04/2020 - 09/2021

- Optimized warehouse operations for peak efficiency, prioritizing customer satisfaction. Directed and enhanced staff performance through effective supervision, organization, and training.
- Conducted regular inspections of equipment and machinery, managing necessary maintenance. Coordinated logistics and maintained communication with drivers for timely deliveries.
- Upheld stringent safety standards to ensure a secure and healthy workplace.
- Expertly managed inventory levels, optimizing stock availability and streamlining order processes.
- Resolved customer concerns, maintaining superior satisfaction rates.
- Maintained good customer relationships and a positive working environment.
- Overseeing the picking, packing, and shipping processes

## CONTACT

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## SKILLS

- Inventory Mgt
- SAP, MS Office
- Time Management
- Adaptability
- Communication
- Supply Chain
- Warehouse Mgt
- Customer Service
- Administration

## PERSONAL DETAILS

Date of Birth: 04 December 1983  
Nationality: Indian  
Marital Status: Married  
Gender: Male

## LANGUAGES

English  
Advanced  
Malayalam  
Native  
Hindi  
Fluent  
Tamil  
Intermediate

- Orchestrated promotional campaigns, increasing sales volume and brand visibility.
- Performed comprehensive competitor analysis to maintain a competitive edge in the market.

#### **FITNESS INSTRUCTOR**

11/2015 – 08/2019

##### **Fitness Style Gym – Dubai, UAE**

- Explained exercises clearly to help clients move safely with maximum effort and results.
- Adjusted client's fitness techniques, emphasizing proper form to minimize potential injuries.
- Built positive relationships with clients to encourage continued class attendance.
- Created a safe environment for members by verifying the cleanliness of equipment, common areas, and service areas.
- Devised new programs and monitored client progress.
- Motivated and enthused participants to reach fitness goals through positive reinforcement.
- Guided clients on proper nutrition and exercise habits for optimum results.
- Planned fun exercise classes for varying ages, abilities, and fitness levels.
- Enforcing gym rules, providing first aid when necessary, and maintaining a safe workout environment.

#### **ASSISTANT MANAGER**

08/2012 – 02/2015

##### **SREE ABHIRAMI HOSPITAL PRIVATE LIMITED – COIMBATORE, INDIA**

- Oversaw administrative staff to ensure optimal performance and efficiency.
- Managed comprehensive medical and employee records, maintaining high organizational standards.
- Communicated clear instructions for medications and treatments to patients, clients, and their families.
- Led Coordination of medical office supply and equipment procurement, ensuring seamless operations. Monitored expenses, proactively recommending cost-saving solutions.
- Kept records organized Guided on meds & treatments. Managed supply procurement.
- Handled high-volume calls to address customer inquiries and concerns.

#### **WAREHOUSE IN CHARGE**

02/2011 – 05/2012

##### **GDIT – ARIFJAN, KUWAIT**

- Maintained inventory record accuracy. Scheduled and oversaw the warehouse team to meet demands of the fulfillment centre.
- Managed daily operations and controlled logistics.
- Communicated and collaborated with other managers and supervisors.
- Prepared MIS reports.
- Responsible for staff scheduling, including work assignments, shift rotations, and overtime assignments.
- Maintained good customer relationships and a positive working environment.
- Ensured inventory precision, Managed logistics & daily ops, and fostered teamwork & customer ties.

**WAREHOUSE SUPERVISOR**

08/2008 - 02/2010

**KRS PVT LTD (WSP OF ITC) - BANGALORE, INDIA**

- Ensuring that all warehouse operations comply with company policies and safety regulations, conducting regular safety inspections, and promoting a safe working environment.
- Handling customer inquiries and complaints.
- Leading and supervising warehouse staff, including scheduling shifts, assigning tasks, and providing training.
- Overseeing the picking, packing, and shipping processes.
- Monitoring and maintaining inventory levels, ensuring accuracy in records.
- Ensuring that warehouse equipment is properly maintained and operational, scheduling repairs and replacements as needed.

**GUEST SERVICE AGENT**

09/2007 - 02/2008

**DECCAN AIRWAYS - BANGALORE, INDIA**

- Assisting passengers with check-in procedures, including verifying tickets, IDs, and travel documents.
- Providing information about flight schedules, delays, and cancellations.
- Handling passenger complaints and resolving issues in a calm and professional manner.
- Assisting with ticket changes, upgrades, and rebooking in case of flight disruptions.
- Ensuring passengers comply with security regulations and safety protocols. Coordinating with security personnel and responding to any security concerns.
- Coordinating and overseeing the boarding process to ensure it is orderly and efficient. Verifying boarding passes and IDs at the gate.

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**EDUCATION****MASTER OF BUSINESS MANAGEMENT:** Marketing & HR, 2007**SN COLLEGE - COIMBATORE/INDIA****BACHELORS OF BUSINESS MANAGEMENT:** Management, 2005**CMS COLLEGE OF SCIENCE AND COMMERCE - COIMBATORE/INDIA****HIGH SCHOOL:** COMMERCE, 2002**KAVITHA MATRICULATION HIGHER SEC SCHOOL - CHENNAI**

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**PASSPORT DETAILS**

- Passport Number :- V8347532
- Passport Date Of Issue :- 26/12/2021
- Passport Expiry Date :- 25/12/2031

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**CUSTOM**

I hereby declare that the above-given information is true and correct to the best of my knowledge and belief.

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