CURRICULUM VITAE

DEEPESH.G

**Email**: - [deepesh1947@gmail.com](mailto:deepesh1947@gmail.com)

**Mob**: - **00971-506058534**

00971-506763058

Dubai –UAE

**CAREER OBJECTIVE:**

To make optimum use of my skills and capabilities in a reputable organization, which offers me a chance to grow and enhance my career opportunities. And to be a part of team where I can contribute my skills and experience in the success of the company.

**EXPERIENCE IN INDIA:**

1 year Working experience as a electronics $ computer service Centre [B-TECHNIC] In Kerala

**GULF EXPERIENCE: ( 13 year’s 3 month’s)**

**Dubai –** Back office Controller, Site diary verification, documents and invoice department, customer service and Store in charge as in Thermo L.L.C Semi Government Company in Dubai. (**ETISALAT** Telecommunication**)**

**Dubai –** Back office Controller and ISP & OSP Controller in Star Services L.L.C Company in Dubai. (**ETISALAT** Telecommunication**)**

# Presently working as a Customer service in Emirates Telecommunication Corporation in Dubai (**ETISALAT** Telecommunication**)** XAD Telecommunications

**Working as a Controller in Etisalat**

* Technical support to field technician & Co-controllers
* Strong Background w/ various Platforms and Software’s Telecoms likes CBCM, Provisioning management system (PMS), Field scheduling system (FOS), GIS, Live link, Etc...
* Very well Coordinated with other department of telecom like OSP Project, Planning, ISO, NOC, TOC ISM &Etc...
* Employee supervision and project / operation management
* Excellent interpersonal skills; team player recognized for propensity to establish and maintain solid relationship with co-worker, subcontractors, and management
* Extensive and unparalleled customer service, support, and on site instruction...
* Very well Verse About the ESMP&OSPR REPORT
* Deep Knowledge About The Service KPI’s & Appointment KPI’s

**Work Profile**

* Site Diary Verification Work Etisalat Project. ( 128H & 180H )
* Site Diary Preparing & Materials Reconciliation Work.
* Preparing the Daily Work Progress Report.
* Ordering the Materials from Etisalat Store and Supplier.
* Reporting to the Management about work progress.
* Willing to undertake any Hard Working Jobs.

**EDUCATIONAL QUALIFICATION:**

* **SSLC from board of public examination Govt of Kerala**
* **Plus Two from Kerala university**
* **Diploma in Electronics and Communication Engineering**

**Technical Qualification:**

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* **Electronics and Communication Engineering (ITI)**
* **Diploma in Computer Application (DCA)**
* **MS Office**
* **Autocad (2D &3D )**

**(Civil, Mechanical & Electrical)**

**PROJECT PROFILE:**

Title : Project

Client : Union Properties & Etisalat

Company : Etisalat Telecommunications

**PERSONEL PROFILE:**

Name : Deepesh.G

Father’s name : Gopalakrishnan

Date of Birth : 25-05-1985

Sex : Male

Languages known : English, Hindi, Malayalam & Tamil

Marital status : Single

Nationality : Indian

**Visa Status**

**Employment Visa**

**PASSPORT DETAILS**

Passport No : F2383989

Date of issue : 29/12/2014

Date of expiry : 28/12/2024

Date of place : DUBAI

**DECLARATION**

I hereby declare that all the above mentioned facts and details are true to the best of my knowledge and belief.

Date: 31/10/2023 Deepesh.G