



MARYEM OUTTALB

CUSTOMER SERVICE

CONTACT

+971581129744

mariemouttalbe@gmail.com

Sharjah city center
Alwahdas street

Moroccan

EDUCATION

2019 - 2022

IBN ZOHR UNIVERSITY

- English studies diploma

2016 - 2019

BOUMALNE DADES HIGH
SCHOOL

- Bachelor degree
- 14,85

SKILLS

- Time Management
- Public Relations
- Teamwork
- Active listener and good communicator
- Leadership
- Effective Communication
- Critical Thinking

LANGUAGES

- English (Fluent)
- French (Medium)
- Arabic (Native)

WORK EXPERIENCE

Marjan supermarket:

Customer service assistant

- greeting customers .*
- sell products or services and take payments.*
- handle complaints or pass them to a supervisor*
- solve customers problems and issues*
- ensure all customers are satisfied with the service*

2023_2024

Aswaq salam supermarket :

Salesperson

- Identifying prospective customers
- Maintaining customer relationships
- Planning sales strategies
- Answering customers' questions about specific products/services

2022_ 2023

marjan supermarket:

Cashier

- Answering customer questions
- Basic math
- Collecting payments in cash or credit
- Experience operating a cash register

2022_2023