

DENIL DANIEL

Sales Assistant | Retail Store Executive

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SUMMARY

Solution driven Retail Sales Personnel with excellent customer service and proactive approach, seeking for a career progression towards my professional development.

EXPERIENCE

Centreal Bazaar, Trivandrum

Retail Sales Assistant

Kerala, India

Nov 2021-Dec 2023

- Provides product, promotion and pricing information by clarifying customer requests.
- Keeping the shop safe and attractive to customers by regular checks, tidying and assisting with visual merchandising.
- Assisting customer needs and recommending suitable products.
- Knowing in and out of the products and services offered.
- Coordinating with other team members and departments to optimize sales.
- Handled Spares, Furnished Equipment, Tools, Consumables and assets.
- Completed Quality checks on products to maintain high standards.
- Maintaining and documenting the stock report digitally.
- Assisted customers with sales transactions accurately and efficiently including cash, cards and layaway and payments.

EDUCATION

Capital Institute of Technical Studies

Diploma in Mechanical QA/QC

Kerala, India

2022-2023

Govt ITI, Chackai

Welding Technology

Kerala, India

2021-2022

APJ Abdul Kalam Technological University

Bachelor of Technology - Electronics and Communication

Kerala, India

2017-2020

St Joseph's HSS

Higher Secondary Education

Kerala, India

2015-2017

SKILLS

- Customer Service
- Microsoft Office (Word, Excel, Outlook)
- Good Communication in English
- Result Oriented
- Collaborative Approach

PERSONAL INFO

- Nationality: Indian
- D.O.B : 06/12/1998
- Languages Known: English, Tamil, and Malayalam
- Gender: Male
- Marital Status: Single
- Visa Status: Visit Visa