



DENNIS CATAPIA

Merchandiser

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Dubai, United Arab Emirates

Age : 36 years old

Nationality: Filipino

Civil Status: Married

Visa Status: Visit Visa

Passport No.: P4181583C

EDUCATION

**Mandaluyong Manpower and
Technical-Vocational Training
Center**

Mandaluyong, Philippines

Electronics

June -December 2004

Mandaluyong High School

Mandaluyong, Philippines

2000 - 2004

SKILLS

Adaptability

Team Player

Punctuality

Multi-Tasking

Attention to Detail

LANGUAGE

English

Tagalog

ABOUT ME

Experienced waiter with a proven record of exceptional service in upscale restaurants and catering. Skilled in menu knowledge, order accuracy, and guest satisfaction. Strong multitasker with excellent communication and teamwork. Seeking to join a dynamic restaurant team.

WORK EXPERIENCE

Jan 2020-July 2023

Hi Sports Resto Bar | Tivoli Garden Residences

Mandaluyong City, Philippines

Store Manager

- Managed the daily functions of the restaurant and bar. Managed all aspects of restaurant and bar functions, including dining service, bar service, and kitchen operations.
- Developed staff schedules, assigned tasks, and monitored performance to ensure a high level of service.
- Managed inventory levels, including ordering and tracking supplies, food, and beverages
- Effectively handled unexpected situations, including customer disputes, and employee conflicts.

Feb 2016- Dec 2019

Hi Sports Resto Bar | Tivoli Garden Residences

Mandaluyong City, Philippines

Waiter

- Greet and welcome customers in a friendly and professional manner.
- Provide menu recommendations and describe daily specials.
- Take food and drink orders accurately and efficiently.
- Prioritize tasks to ensure timely service during peak hours.
- Manage multiple tables and orders efficiently.
- Maintain a clean and organized work area, including bussing and sanitizing tables.
- Adhere to food safety and hygiene standards, including handwashing and proper handling of utensils and equipment.

January 2013- December 2015

Robinson's Supermarket | Manila, Philippines

Merchandiser

- Ensuring products are attractively displayed and well-organized on shelves or in-store displays to maximize sales.
- Monitoring and managing inventory levels, including restocking and replenishing products as needed.
- Applying price tags or labels accurately and ensuring products are appropriately priced.
- Maintaining up-to-date knowledge about products, including features, benefits, and pricing information to assist customers effectively.
- Handling and processing merchandise returns or exchanges as per store policies.
- Implementing first-in, first-out (FIFO) stock rotation practices to minimize waste and ensure product freshness.

June 2006- December 2013

7-Eleven | Mandaluyong, Philippines

Cashier

- Conducted accurate cash, credit card, and mobile payment transactions using point-of-sale (POS) systems.
- Worked collaboratively with store colleagues to achieve daily operational goals and support team objectives.
- Providing exceptional customer service by greeting customers, answering questions, and assisting with their needs.
- Engaging with customers to promote special offers, loyalty programs, or other store initiatives.

Dennis Catapia
Applicant