# Dev Tamang

Seeking a good career and holding a responsible position in the reputed organization and ensuring credible performance to work towards exceeding the set goals contributes for the organization.



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Al Rigga, Dubai, United Arab Emirates

#### **EDUCATION**

## **Bachelor Degree** Global Village college

07/2019 - 07/2023

Courses

Bachelor in Social Work

Bhaktapur,thimi

**SKILLS** 

Microsoft Skills

Great communication skills

Team player qualities

Customer service skills and knowledge

### **High School** Nicholson College

12/2013 - 12/2015

Courses

Business Management

Kathmandu, Nepal

#### **CERTIFICATES**

The School of Coffee Beans

Barista Training

Shastra Educational Foundation

Computer Basic and Advance

# **WORK EXPERIENCE**

#### Barista

One 0 One cafe

01/2021 - 02/2023 Cafe

Bhaktapur, Nepal

#### Achievements/Tasks

- Servicing customers and taking orders.
- Preparing and serving hot and cold drinks such as coffee, tea, artisan and speciality beverages.
- Describing menu items and suggesting products to customers.
- Ordering, receiving and distributing stock supplies
- Cleaning and sanitising work areas, utensils and equipment

# **LANGUAGES**

English, Hindi, Nepali Full Professional Proficiency

# **INTERESTS**

Travelling

Reading

Swimming

#### Cashier

#### Salesberry Supermarket

06/2019 - 06/2020

Kathmandu, Nepal

#### Achievements/Tasks

- Greet customers when entering or leaving the store.
- Scan goods and ensure pricing is accurate.
- Manage transactions with customers using cash registers.
- Collect payments whether in cash or credit.
- Resolve customer complaints, guide them and provide relevant information.
- Track transactions on balance sheets and report any discrepancies.