



Dewald Dekker

PERSONAL INFORMATION

Age	30
Nationality	South African
Birth date	October 10, 1993
Gender	Male
Marital status	Single
Primary address	George, Western Cape, South Africa
Secondary address	Business Bay, Dubai, UAE
Contact	+27 76 044 3849
E-mail address	Dewald.Dekker@gmail.com

EDUCATION

2016-2017

In the process of completing studies for Bachelor of Commerce in Law (Require 7 subjects to complete degree)

North West University of Potchefstroom,
South Africa

2015

Post graduate Diploma in Management

North West University of Potchefstroom,
South Africa

2014

Bachelor of Commerce in Business Management and Entrepreneurship

North West University of Potchefstroom,
South Africa

2011

Matric certificate (Grade 12)

Outeniqua High George, Western Cape,
South Africa

PROFILE

The team at *Medical and Optical Instruments Australia* significantly benefited from my expertise in customer service operations during my tenure as a Customer Service Representative. With a solid educational foundation from North-West University, including a Bachelor and a Postgraduate Degree in Business Administration and Management, my ability to train and lead customer service representatives was honed, ensuring high-quality customer interactions. We excelled in creating efficient customer service strategies, which contributed to the overall success of the organization.

I'm a self-motivated, kind-hearted and hard-working person as well as a team player with a positive attitude and a drive to achieve success. I am willing to work in any area of business and I am excited to learn all the necessary processes and procedures to ensure that I add value to your company's vision, grow as an individual and to manage in the future.

I have two years of experience in customer service and enjoy working with people. I'm a fast learner, I'm flexible and I find it easy to adapt. I'm skilled in communication, problem-solving and conflict resolution. My passion for people and willingness to help in any manner, is what makes me outstanding in everything that I tackle, therefore I do believe I will be an asset to any business and add great value.

Dewald Dekker Resume



KEY SKILLS

Planning (8/10)
Organizing (9/10)
Communication and negotiation (10/10)
Problem solving (9/10)
Networking (9/10)
Time management (9/10)
Leadership (10/10)
Etiquette and protocol (10/10)

REFERENCES

2022-2023

Medical & Optical Instruments

Angela Woods
HR Manager

(+61) 417 495 802

Reference letter attached

Justin Wood

Business Development Manager

(+61) 409 741 140

2021-2022

Outdoor Residential

Cameron McDonald
Owner

(+61) 401 441 192

2019

Fockens Engineering

Ronald Fockens
Owner

(+27) 83 745 6508

2016-2019

Rugby Player

Japie Kruger
Physiotherapist

(+61) 473 356 166

EMPLOYMENT HISTORY AND WORK EXPERIENCE

2022- 2023

- Customer service representative at Medical & Optical Instruments

Distribution of the Acumed and Swemac products to hospitals in Australia. Handling all the orthopaedic plates and screws as well as wrist replacements. Managing purchase orders, sales invoices, stock replacements and customer enquiries.

2021 – 2022

- Landscaper at Outdoor Residential

Residential landscaping- building and maintaining gardens and other pieces of land to make it attractive by altering the existing design- adding ornamental features.

2019 (part-time)

- Fockens Engineering

Engineering (boilermaking) and installing of water irrigation and purification systems.

2016-2019

- Professional Rugby Player

Leopards & SWD- Eagles



Dewald Dekker

Resume

LEADERSHIP

2016: Primarius of Soetdorings Men's Residence/ Hostel

2014-2016: House Committee Member (HC) of Soetdorings Men's Residence/ Hostel

RUGBY CAREER AND ACHIEVEMENTS

2020-2022

- Northern Suburbs, Sydney, Australia playing in Shute Shield

2019

- SWD Eagles SuperSport Rugby Challenge (6 games)
- SWD Eagles CurrieCup First Division (7 games)

30 September 2019: SWD ended all player contracts

TOTAL FIRST-CLASS GAMES AT SENIOR LEVEL FOR LEOPARDS AND EAGLES: 47

2018

- SWD Eagles SuperSport Rugby Challenge (7 games)
- SWD Eagles CurrieCup First Division (WINNERS) – Played 8 games CurrieCup plus one Promotion Relegation against Cheetahs

2017

- NWU-PUK Varsity Cup team playing intervarsity competition Top 9 SA Universities
- Leopards Senior team CurrieCup First Division (played 8 games including CurrieCup Final)
- Leopards Senior team playing in SuperSport Rugby Challenge (4 games)

2016

- NWU-PUK Varsity Cup team playing intervarsity competition
- (Division A – Top 9 SA Universities. NWU-PUK Varsity Cup Champions 2016)
- Leopards Senior team CurrieCup First Division (played 6 games including CurrieCup Final)