



DHANYA SASIKALA

To pursue a career where can apply my educational knowledge and exhibit my skills to achieve the optimum results of the organization and also face new challenge and learn from day to day experience. To obtain new position where I will be able to contribute my skill, knowledge and experience to a company that will give me an opportunity to develop my career. Secure a responsible for various position, Sharing my 10 years of experience to effect employer growth and success.

KEYSKILLS

Computer literacy skills

Restraints

Quick Learner

Leadership

Communication skills

Sales Process Proficiency

Research Skills

Active Listening

Relationship Building Skills

Problem-solving

Self-Motivating

Negotiation Skills

PERSONAL DETAILS

Mobile +91 9633362363
+971555316385
Email ID dhanyapranav97@gmail.com
Address Dubai, Al Rashidiya, UAE

Nationality Indian
D.O.B 02.05.1987
Gender Female
Marital Status Married

EDUCATION

PLUS TWO 2003
Kerala Board
SSLC 2001
Kerala Board

COMPUTER PROFICIENCY

- Tally
- Data Entry & DTP

LANGUAGES KNOWN

- English
- Hindi
- Malayalam
- Arabic

EXPERIENCE

WAITRESS

2022– 2023

TORTUGA RESTAURANT, MALTA

- Provide excellent customer services
- Always strive towards best customer satisfaction
- Greet customers and present menus
- Make suggestions based on their preferences
- Take and serve food/drinks orders
- Up-sell when appropriate
- Arrange table settings
- Keep tables clean and tidy at all times
- Check products for quality
- Deliver checks and collect payments
- Cooperate and communicate with all serving and kitchen staff
- Adhere to all relevant health department rules/regulations and all customer service guidelines

MERCHANDISER

2018 – 2022

UNION COOPERATIVE DUBAI, UAE

- Collaborating with suppliers, manufacturers, and retailers to ensure proper execution of merchandising plans
- Ensuring retailer compliance with merchandising strategies
- Creating and organizing promotions and advertising campaigns
- Maintaining inventory of products
- Gathering information on market trends and customers' reactions to products
- Analysing sales data - reporting growth, expansion, and change in markets

PASSPORT DETAILS

Passport No	N574228
Date of Issue	31.12.2015
Date of Expire	30.12.2025

BUSINESS PROMOTER HUL, INDIA

2016 - 2018

- Meeting with clients virtually or during sales visits
- Demonstrating and presenting products
- Establishing new business
- Maintaining accurate records
- Attending trade exhibitions, conferences and meeting

CASHIER MAX, INDIA

2011-2013

- Provides a positive customer experience with fair, friendly, and courteous service.
- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
- Resolves customer issues and answers questions.
- Processes return transactions.
- Enters price changes by referring to price sheets and special sale bulletins.
- Discounts purchases by redeeming coupons.
- Collects payments by accepting cash, check, or charge payments from customers and makes change for cash customers.
- Balances cash drawer by counting cash at beginning and end of work shift.

DECLARATION

I hereby declare that all the above-mentioned details are true to the best of my knowledge and belief

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