

Dipendra Kunwar

Professional Summary

Customer-focused and results-driven professional with 3+ years of experience in retail sales and inventory management. Strong in customer interaction, POS operations, stock control and team collaboration. Known for reliability, communication and problem-solving skills that enhance service quality and support efficient operations.

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Nationality:

Nepali

Passport No: PA2828591 | Issued: 27 May 2024 | Exp: 28 May 2034

Core Competencies

- Team Collaboration
- Time Management
- Problem Solving
- Communication Skills
- Attention to Detail
- Adaptability
- Customer Service Orientation

Professional Experience

Retail Sales Associate

Bhat-Bhateni Supermarket – Butwal, Nepal

Feb 2021 – Nov 2023

- Provided excellent customer service in a busy retail environment.
- Managed sales transactions using POS systems (cash/card/returns).
- Maintained shelves, restocked inventory, and ensured product visibility.
- Assisted with in-store promotions and merchandising displays.
- Resolved customer issues and inquiries, enhancing satisfaction.

Sales Intern (Part-Time)

Fashion & Lifestyle Brand – Tbilisi, Georgia

Feb 2025 – Apr 2025

- Guided customers in product selection and provided fashion suggestions.
- Supported retail operations including stock updates and POS handling.
- Collaborated with the team to improve customer engagement and sales.

Education

Qualification	Institution	Location	Year
Bachelor's Degree in Management	Siddhartha Gautam Buddha Campus	Butwal, Nepal	2016
+2 in Management (HSEB)	Oxford Higher Secondary School	Butwal, Nepal	2012
School Leaving Certificate (SLC)	Ebenezer English Boarding School	Butwal, Nepal	2010

Key Skills

- Retail Sales & Upselling
- Inventory Management & Stock Replenishment
- POS System & Cash Handling
- Customer Relations & Support
- Product Display & Merchandising
- Barcode Scanning & Labeling

Languages

English (Fluent)

Nepali (Native)

Hindi (Fluent)

Availability

Immediately available