DISAL BUDDILA

Store Supervisor | Supermarket Cashier

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SUMMARY

Store Supervisor with 2 years of experience & Supermarket Cashier with 2 years of experience in understanding the importance of and monitoring product pricing, signage, and placement and the use of product shelf tags and accompanying UPC codes, Focusing on providing fast and friendly customer service.

EXPERIENCE

Store Supervisor

Sumanasekara Supermarket

- **ii** 06/2021 09/2023 **Q** Colombo,Sri Lanka.
- · Analyzed weekly and monthly sales data to identify areas for improvement and develop action plans to reach goals.
- Assisted in the implementation of new store policies, procedures, and operations to ensure compliance with company standards.
- Developed and maintained strong interpersonal relationships with customers and staff to maximize customer satisfaction.
- Supervised a team of 20 store associates and ensured daily store operations were completed on schedule.

Supermarket Cashier

Sumanasekara Supermarket

- Maintained dean and orderly checkout areas & complete other general cleaning duties.
- Computed and recorded totals of transactions.
- Greeted and welcomed customers.
- Monitored inventory, fronting and facing merchandise.
- Processed customer orders.
- Developed exhaustive knowledge of the market items.

Freelancer & Seller

Fiverr | eBay | Etsy

🛱 2019 - Present

Sri Lanka

Freelancer & seller at Fiverr, eBay & Etsy platforms.

- Working as a freelancer on Fiverr freelancing platform.
- Seller at eBay & Etsy platforms.

EDUCATION

GCE Advance Level Examination (High School)

Homagama Central College

Ocolombo, Sri Lanka

COMMERCE STREAM -: BUSINESS STUDIES, ACCOUNTING, ECONOMICS (PASSED)

GCE Ordinary Level Examination

Homagama Central College

Colombo, Sri Lanka

PASSED

SLQF Certified Fitness Trainer

Sri Lanka Foundation Institute

· MERIT PASS (B)

SKILLS

Customer Service Organization Skill Leadership Sales Accountable Money Handling Supervising Team Management Problem Resolution Communication

STRENGTHS



Creative Problem Solving

Utilize creative solutions to tackle challenges.



Strong Leadership

Experienced in leading and mentoring teams, resulting in highly efficiency.

PASSIONS



Health & Fitness

Passionate about promoting health and help others to achieve their healthy lifestyle



Continuous Learning

Constantly seeking opportunities to expand knowledge and skills in the field of marketing.

LANGUAGES

English Native ••• Sinhala Native •••• Hindi Beginner • • • • •