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England Cluster Z06 , Dubai.



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SKILL HIGHLIGHTS

- Customer Service
- Organization
- Key Account Management
- Supervision
- Innovative
- Service-focused
- Leadership & Team Management
- Social Media Management

LANGUAGES

- English - C1
- Sinhala - C2
- Hindi - A2
- Tamil - A2
- Korean - A1

STRENGTHS

- Creative Problem Solving
- Strong Leadership
- Continuous Learning
- Teamwork

DISAL BUDDILA

SUMMARY

Dedicated and results-driven Store Supervisor with over three years of experience in retail management. Proven track record of leading teams to achieve sales targets, enhancing customer satisfaction, and optimizing store operations. Skilled in inventory management, employee training, and conflict resolution, with a strong ability to motivate staff and maintain a positive work environment. Committed to implementing effective merchandising strategies and ensuring compliance with company policies to drive profitability and store performance.

EXPERIENCE

Stocker Cum Cashier | 11 May 2024 - Present

T.Choithram & Sons LLC , Marina , Dubai.

- Ensure availability, visibility of product through effective merchandising and stock rotation.
- Ensure proper and correct registering of transactions in POS (Point Of Sale) system.
- Provide direct & indirect customer service.
- Achieve and exceed upselling targets.
- Doing Picking Activities (TALABAT,INSTASHOP,NOON,ECOM)
- Checking expiries & maintaining proper hygiene on the floor.

Store Supervisor | May 2021 – March 2024

Sumanasekara Supermarket , Colombo , Sri Lanka

- Analyzed weekly and monthly sales data to identify areas for improvement.
- Assisted in the implementation of new store policies, procedures, and operations to ensure compliance with company standards.
- Build strong relationships with existing customers and key Accounts.
- Developed and maintained strong interpersonal relationships with customers and staff to maximize customer satisfaction.
- Analyzing sales data, setting sales goals, and implementing strategies to meet targets.

EDUCATION

GCE Advance Level Examination | High School (Homagama Central College , Sri Lanka | 2021)

- Commerce Stream – English (B) , Economics (C) , Accounting (S) Business Studies (S)

GCE Ordinary Level Examination | Secondary School (Homagama Central College , Sri Lanka | 2019) PASSED

- English (A) | Sinhala Language (C)