**Arin Rai**

 **Fujairah-Dibba, Phone: +971 589683776 (** **ryan.rai62@gmail.com** **)**

**SUMMARY**

Highly motivated and experienced cashier with over 4 years of experience in handling transactions, managing cash, barista operations, branch management and dedicated team member delivering exceptional customer service. Efficient, detail-oriented and adept at operating POS system in fast paced settings. Holds barista certification and possesses strong leadership and organizational skills.

**WORK EXPERIENCE**

**Healthy Living Nepal PVT. LTD. (Kathmandu HQ)**

**Cashier**

**From January 2019 to May 2021**

* Greeting customers. Answer questions, and providing assistance to ensure a positive shopping experience.
* Handle cash, credit, and debit card transactions, accurately processing payments for goods and services.
* Manage the cash register, ensuring that it is balanced at the beginning and end of the shifts.
* Process returns and exchanges according to store policies while ensuring customer satisfaction.
* Keeping the checkout area clean and organized is part of the cashier’s duties.

**Branch Manager (Itahari)**

**From June 2021 to September 2024**

* Directed daily operations of the branch, ensuring compliance with company policies and procedures.
* Led a team to meet and exceed performance benchmarks, improving customer satisfaction ratings.
* Developed and implemented strategies to optimize productivity and profitability.

**Barista (Certified)**

* Prepared a variety of beverages with precision, ensuring consistency in quality and taste.
* Delivered excellent customer experience by understanding individual preferences and tailoring service.
* Maintained cleanliness and organization of workspace in compliance with safety standards.

**Team Member**

**Kuwait Americano Food Company**

**March 2025 – Present**

* Collaborated effectively within a high-performing team to deliver exceptional customer service.
* Ensured seamless operations in fast-paced environments, maintaining high standards of quality and efficiently.
* Contributed to achieving sales and customer satisfaction goals through proactive engagement.

**EDUCATIONAL QUALIFICATION**

GEMS Namuna Alternative School and Collage Baneshwor Nepal

* Successfully completed secondary education developing a foundation for professional growth.

**AVAILABILITY**

As the company requires.

 **AVAILABLE TO START FROM APRIL 2025**