

# AYMAN MOHAMED

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## PERSONAL DETAILS

Dubai, UNITED ARAB EMIRATES Dubai  
aymna1mtbwly2@gmail.com, 0561701695  
Date of birth: February 8, 1993  
Driver's license: 4281527  
Gender: Male  
Nationality: Egyptian

## PROFILE

To be part of a dynamic company who could provide me a wide room for career growth and development thru application of my learning skills and knowledge. To offer sufficient & excellent service to the company I try hard to prove myself and achieve myself by working without Tired or bored, with good morals and confidence in my skill Polite and professional person with strong communication and multitasking skills. Experienced in resolving customer complaints within company guidelines and using own initiative. Implements customer follow-up to uphold service standards and guarantee customer satisfaction. Flexible customer service team member focused resolving customer concerns and enquiries. Skilled at accurately documenting call details, preparing reports and organising documentation. Offers helpful answers and relevant information to retain business. Focused Customer Service Representative skilled in customer relationship development and sales. Driven Merchandise Coordinator with knack for project management and vendor relations, coupled with strong communication and organisational skills. Proven ability to streamline processes and enhance operational efficiency. Poised to significantly contribute to inventory management and sales growth.

## EDUCATION

**Bachelor of Commerce**

Present

## EMPLOYMENT

**Driver**

Nov 2023 - Present

We one company, Dubai, UAE

- My job is to transport the company's products from warehouses to workplaces, inspect the car and ensure

its safety on the road. Oversaw daily store cleaning and general store maintenance to keep high company standards.

**Driver**

May 2021 - Oct 2023

Unioncoop, UAE, UNITED ARAB EMIRATES

- My job was to transport products from their manufacturing locations to their display locations for customers, and I used to transport employees to locations.

**Light vehicle driver**

Mar 2017 - Sep 2020

Macaroni Queen company, Egypt

I was working as a driver in the Queen's Company I was working as a driver in shipping and distribution.

SKILLS

- Microsoft Office

POS Systems

Time management

Customer relations

Creativity
- Salesforce

Effective communication

Problem-solving

Customer retention tactics

HOBBIES

- Food Service

■ Car cleaning
- Passion for food