



FAHATH KAMAL

CASHIER & SALES ASSISTANT

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Al fahidi Street, Dubai, UAE

EDUCATION

Diploma of Higher Education
C.S.I. Institution Kollam, Kerala, India
2004

FIELD OF STUDY

ELECTRONIC MECHANIC &
COMMUNICATION

SKILLS

- Point of Sale (POS) systems
- Credit and cash transactions
- CASH DRAWER BALANCING
- CUSTOMER SERVICE
- Customer assistance
- Stocking shelves
- Store opening and closing duties
- Team leadership

PERSONAL DETAILS

- Nationality : Indian
- Marital Status : Married
- Passport No: N9957413
- Visa Status : Visit Visa
- Visa Expiry : 18/02/2024

LANGUAGES

- MALAYALAM
- ENGLISH
- HINDI
- TAMIL

ABOUT ME

Hardworking and reliable Cashier with strong background in operating cash registers, stocking merchandise and keeping areas clean and neat. Highly organized, active and punctual with team-orientated mentality. Dedicated to customer satisfaction and enthusiastic support for diverse needs. Friendly and approachable Customer Sales Assistant with 03 years of experience working in retail environments. Conscientious worker committed to excellent levels of customer service. active and clear communicator.

WORK EXPERIENCE

CASHIER & SHOPE INCHARGE 2020 / 2023

D'NUTS FOODS Pvt. Ltd. KERALA, INDIA

Handled high-volume credit and cash transactions using Point of Sale (POS) systems efficiently. Helped customers with specific item requests by answering questions and offering knowledgeable product advice. Completed opening and closing procedures, verifying proper cash-on-hand amounts and allocating resources. Documented levels and processed back stock to prepare for floor restocking.

INVENTORY CUSTOMER SUPPORT 2018 / 2019

MICRONET COMPUTERS Pvt. Ltd. KERALA, INDIA

Helped customers set up new systems, applications and software. Conducted training sessions with customers to demonstrate software updates, new systems and hardware. Monitored RTP streaming on live calls to improve user experience. Used remote access to navigate and link to customer computers. Managed daily server backups on computers to avoid data loss from computer malfunctions. Asked customers targeted questions throughout troubleshooting to determine smart solutions.

CASHING & STORE ASSISTANT 2012 / 2016

QATAR NATIONAL PRINTING PRESS, DOHA, QATAR

Implemented visual merchandising standards for engaging front-lane displays and endcaps. Received deliveries, checking incoming orders for quality and damage and organized returns if necessary. Kept track of business hardware and software, setting up relevant user accounts and recording staff usage. supported staff with clerical tasks for well-maintained office administration. Created filing system for contracts, records and reports. Managed receptionist area, greeting visitors and responding to telephone and in-person enquiries.

DECLARATION

I do hereby confirm that I will deliver the best part of my service and dedication if I get recruited in your company. I fully hope that you will provide me an opportunity to work in your esteemed organization.

FAHATH