



# FAHIMAH KAPERO

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## CASHIER/ SALES ASSOCIATE

### Work

### Experience

#### **Cashier / Sales Associate**

Registered customers and ensured adherence to sanitation protocols.

**DANTATA  
ENROLLMENT  
CENTRE FOR  
IDENTITY –  
Ajman, UAE  
Oct 2024 –  
Present**

Resolved inquiries professionally and provided efficient service.

Managed banking tasks, scheduled appointments, and prepared daily sales reports.

Maintained accurate records and addressed customer concerns.

**ROYAL SPA  
BEAUTY SALON  
– Sharjah, UAE  
Jan 2023 – Sep  
2024**

#### **Customer Service / Tele Sales Representative**

Delivered exceptional front-line customer service.

Handled complaints and ensured a welcoming environment

Promoted service packages and followed up with clients via calls.

Collaborated with team to meet service and sales goals.

**TOP BEAUTY  
PROFESSIONAL  
– Sharjah, UAE  
Feb 2022 – Feb  
2023**

#### **Sales Associate / Cashier**

Assisted customers with purchases and inquiries

Handled credit/debit transactions with accuracy.

Boosted sales through effective product displays and customer interaction.

**YMCA  
Kampala  
, Uganda**

#### **Education**

Nursery and Hospitality Certificate – 2018

**Kawempe  
Muslim High  
School,  
Kampala,  
Uganda**

High School Diploma – 2015

### ABOUT ME

Dynamic and customer-focused Sales Associate with a solid track record of exceeding sales targets and delivering exceptional customer service. Recognized for strong communication, adaptability, and a collaborative work style. Committed to maintaining high operational standards and enhancing customer satisfaction in retail and hospitality environments.

### Key Skills

[Sales Reporting](#)

[Cash Register Operation](#)

[POS System Proficiency](#)

[Customer Service & Retention](#)

[Communication & Active](#)

[Listening](#)

[Conflict Resolution](#)

[Product Display & Promotion](#)

[Adaptability & Creativity](#)

[Computer Literacy](#)

[Professional Experience](#)

### Languages

English

Arabic – Basic