



FAHIMAH KAPERO

SHARJAH UAE
+971505434852
fahimahkapero@gmail.com

CASHIER/ SALES ASSOCIATE

Work

Experience

Cashier / Sales Associate

Registered customers and ensured adherence to sanitation protocols.

Resolved inquiries professionally and provided efficient service.

Managed banking tasks, scheduled appointments, and prepared daily sales reports.

Maintained accurate records and addressed customer concerns.

DANTATA ENROLLMENT CENTRE FOR IDENTITY – Ajman, UAE Oct 2024 – Present

ROYAL SPA BEAUTY SALON – Sharjah, UAE Jan 2023 – Sep 2024

Customer Service / Tele Sales Representative

Delivered exceptional front-line customer service.

Handled complaints and ensured a welcoming environment

Promoted service packages and followed up with clients via calls.

Collaborated with team to meet service and sales goals.

TOP BEAUTY PROFESSIONAL – Sharjah, UAE Feb 2022 – Feb 2023

Sales Associate / Cashier

Assisted customers with purchases and inquiries

Handled credit/debit transactions with accuracy.

Boosted sales through effective product displays and customer interaction.

YMCA Kampala , Uganda

Education

Nursery and Hospitality Certificate – 2018

Kawempe Muslim High School, Kampala, Uganda

High School Diploma – 2015

ABOUT ME

Dynamic and customer-focused Sales Associate with a solid track record of exceeding sales targets and delivering exceptional customer service. Recognized for strong communication, adaptability, and a collaborative work style. Committed to maintaining high operational standards and enhancing customer satisfaction in retail and hospitality environments.

Key Skills

Sales Reporting

Cash Register Operation

POS System Proficiency

Customer Service & Retention

Communication & Active

Listening

Conflict Resolution

Product Display & Promotion

Adaptability & Creativity

Computer Literacy

Professional Experience

Languages

English

Arabic – Basic