

FAISAL C



CONTACT

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- Dubai,UAE

SKILLS

- Customer Service
- Inventory & Stock Control
- Compliance Team Leadership & Training
- Sales & Product Knowledge
- Strong communication skills
- Problem-solving & critical thinking
- Handling complaints and feedback politely
- Stock & Merchandising
- Quick decision-making under pressure
- Monitoring expiry dates and damaged goods
- Stocktaking and reporting shortages

EDUCATION

BACHELOR OF COMMERCE (CO-OPERATION)

Calicut University

2016- 2019

KERALA STATE OF HIGHER SECONDARY EDUCATION

K P S M M H S S , Varode

2014- 2016

SECONDARY SCHOOL EDUCATION

K P S M M H S S , Varode

2014

SUMMARY

Experienced Bakery Supervisor with a proven track record in team leadership, inventory control, and maintaining high product quality. Committed to continuous improvement, customer satisfaction, and operational efficiency through problem-solving and strong work ethics.

EXPERIENCE

SUPERVISOR

2022- 2025

LULU HYPERMARKET WAREHOUSE, KUWAIT
Supermarket & Fresh Food

- Supervised daily operations in the bakery department, ensuring high-quality production, freshness, and compliance with food safety standards
- Managed a team of 8 staff, including scheduling, training, and performance evaluations to maintain productivity and efficiency.
- Monitored inventory levels, optimized stock rotation, and minimized waste by implementing FIFO (First In, First Out) procedures.
- Handled customer complaints professionally, ensuring quick resolution and maintaining customer satisfaction.

AMAZON

Amazon Delivery partner

2020-2021

- Delivered packages safely and on time to customers across assigned routes.
- Provided excellent customer service, handling queries and resolving minor delivery issues professionally.

LANGUAGE

- Malayalam - mother tongue
- English
- Hinidi
- Arabic