MOHAMMED SHOEB AHMED

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Profile Snapshot

- A competent IT Professional having One Year of experience in system administration with technical expertise in implementation, operations & support functions.
- Proficient in troubleshooting complex technical issues including Servers, Desktop Computers, Operating Systems, Networking, and implementation of Wan Technologies.
- Expertise in analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for complex information systems management.
- An effective communicator with exceptional relationship management skills with the ability to relate to people at any level of business and management.

Competencies

Windows Servers, Active Directory, MS-Exchange, Office 365, Storage Administration, Hyper-V, VM- Ware, PABX, Networking, Biometrics and Hardware Troubleshooting.

Work Details

Duration	Organization	Designation	Location
Jun 2023 – Apr 2024	Freelancing	IT Support Engineer	India
May 2021 – May 2022	Freelancing	IT Support Technician	India

Responsibilities:

- Management and Deployment of Windows Servers, Active Directory, Hyper-V, VMware, PABX System, Routers and Switches.
- Administering Office 365 (Outlook, one drive, Skype for business, SharePoint, Microsoft Planner, Email Forwarding, Creating aliases, Global address book, Calendar Synchronization).
- Scheduling and verifying Backups of servers and client machines using Altaro VM, Synology backup server. Provided additional support for day-to-day operations and administration within an Active Directory environment, DNS, DHCP, DFS Redundancy, GPO, Site and Subnet, Disk quota & directory permission.
- Assigned configuration of authentication and authorization of directory services along with creating & managing user accounts, groups and controlling access rights using Active Directory.
- Ensured that all employees have access only to the information systems in line with their function requirements.
- Ensured server data integrity and monitored performance of software applications, operating and communication systems, documents any errors and follows up as required.
- Performed network address assignment & ensured network connectivity throughout a company's LAN. Allowing remote users to access corporate network using VPN service.
- Ensured server uptime and availability by strategically scheduling maintenance and upgrades during defined business off-hours with maintaining periodical desktop and laptop Backups.
- Installing workstations, servers, network services and peripherals ensuring effective server administration.
- Testing and applying new software and maintenance patches including patch management services. Maintaining of network infrastructure, installation, migration and configuration of network client workstations and management of local and domain wide groups.

Hands on Experience

- Operating Systems   : Windows Server 2019, Exchange 2019, Windows 11, 10, 8, 7 and MAC.
- Virtualization   : VMware 6.5, VMware V center, Windows Hyper-V, KVM in Linux and Virtual box.
- Firewalls   : SonicWALL.
- Switches   : TP-Link and Aruba.
- VPN   : SonicWALL.
- Backup   : Symantec Backup, Altaro VM backup and Synology Backup.
- Application Packages   : SQL Installation and database backup scheduling, Git, Office 365, MS Outlook, 2016/2013/2010/2007/2003, Mozilla Thunder Bird.
- Security Tools   : McAfee, Windows Security Essential.

Education

- **B.Tech (Computer Science Engineering)** from Jawaharlal Nehru Technological University in Sep 2022.
- **Intermediate (M.P.C)** from Board of Intermediate Education May 2018.
- **SSC** from Board of Secondary School Certificate April 2016.

Personal Details

- Date of Birth   :   06thMay 1998.
- Nationality   :   Indian
- Marital Status   :   Single
- Languages Known   :   English, Hindi, Urdu and Telugu.
- **Visa Status**   :   **Visit Visa valid until 24-Sep-2024**

Mohammed Shoeb Ahmed