



# FIROS C K

OPERATIONS CONTROLLER

## CONTACT INFO

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## Key skills

- \*Magento
- \*Odo
- \*Hard working
- \*Customer service
- \* Procurement
- \*Operations
- \*Cybersonic
- \* Leadership
- &communication

## LANGUAGES

ENGLISH Proficient

HINDI Native

MALAYALAM Native

TAMIL Proficient

## CAREER OBJECTIVE

To Pursue growth of career in a competitive and challenging work environment, which will enable me to learn, grow and substantially build my knowledge acquired during the course of my studies at the same time give me an opportunity to contribute to the growth of the organization where I work.

## EXPE RIENCE

### PRODUCTION OPERATION CONTROLLER.

FRESH TO HOME Foods Factory LLC. UAQ, UNITED ARAB EMIRATES.  
(2020-present)

- Well used with handling 'MAGENTO & ODOO' software.
- Controlling the delivery of goods with respect to the time slot of the company over entire UAE.
- Supervised 180-200 people in different production departments.
- Directed and coordinated the activities of employees engaged in the production or processing of goods, such as inspectors, machine setters, and fabricators.
- Manage production and operations to ensure product is delivered on time and under budget while maintaining quality standards.
- Handling customer conflicts and take proper steps to resolve the issue with customer support.
- Utilize Lean Manufacturing strategies to improve manufacturing processes and reduce costs.
- Manage logistics, shipping, receiving, delivery and distribution of product from the factory to door step of end customer.
- Finding solution for customer complaints by analyzing the issue and find root cause of the problem.
- Controlling Inventory, Procurements.
- Dealing with customer support system.
- Handling B2B customers.
- Reduce complain by handling production.

## PERSONAL DETAILS

Date of Birth 20-05-1997  
Sex : Male  
Marital Status : Single  
Nationality : Indian  
Passport Number : P4661548  
Visa Type : Resident  
Place of Issue : UAE

## SALES EXECUTIVE

E-dirham, FIRST ABU DHABI BANK, UAE.  
(2019-2020)

- Increase E-Dirham credit card sales.
- Engage and educate customer on product usage.
- Schedule meeting with customers and convert it to organization accounts.
- Achieve sales target with respect to the organization.
- Ability in convincing the customer by giving proper product information.

## HSE ASSISTANT

LARSEN & TURBO, BANGLORE.  
(2017-2019)

- Monitor health and safety of the employee.
- Create daily report.
- Manage risk.
- Handling employees by giving proper training.

## EDUCATION QUALIFICATION

- **FIRE & SAFETY ENGINEERING.**
- **BBA**
- **PLUS TWO** (Board of Higher Secondary Education Govt.of Kerala).

## DECLARATION

The above information provided is correct to the best of my knowledge and belief. I shall be grateful if you provide me the chance to work with you. I shall work to best of my abilities and your expectations.

**Date:**

**FIROS C K**