



Faisal Shahzad

Date of birth: 20/07/1998 | **Nationality:** Pakistani | **Gender:** Male | **Phone number:** (+92) 03255353366 (Mobile) | **Email address:** faisalshahzad5358@gmail.com |

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ABOUT ME

I am a dedicated and detail-oriented professional with a strong background in IT support and technical assistance. Over the years, I have developed solid expertise in troubleshooting hardware and software issues, maintaining network infrastructure, and providing effective end-user support. I can contribute to team success through innovative solutions and reliable support.

WORK EXPERIENCE

01/01/2016 – 10/12/2019 Hazro, Pakistan

TECHNICAL ASSISTANT NEW SHAUQUEEN COMPUTERS

Provide technical support to end-users, resolving hardware and software issues promptly. Assist in system maintenance, including installations, updates, and troubleshooting. Ensure data security, perform backups, and support IT infrastructure to maintain operational efficiency.

10/06/2022 – 09/06/2023 Hazro, Pakistan

IT INTERN TEHSIL HEADQUARTER HOSPITAL

Working in data entry operations, networking troubleshooting, computer hardware and software management, and SSP files administration. Contributing to projects related to healthcare IT.

18/07/2023 – 17/01/2024 Kamra, Pakistan

APPRENTICESHIP AIRCRAF MANUFACTURING FACTORY

Working on JF-17 Thunder in Avionics System. Installed, maintained, and repaired avionics systems on jet aircraft, ensuring compliance with safety and performance standards.

EDUCATION AND TRAINING

2021 Hattian, Pakistan

DAE ELECTRONICS Kamra polytechnic institute

Level in EQF EQF level 4

2016 Hazro, Pakistan

MATRIC (COMPUTER SCIENCE) Govt boys high school no.1

Level in EQF EQF level 3

DIGITAL SKILLS

MS office (Power point, Excel, Word) | Photoshop | Operating Systems - Windows, MacOS, Android, IOS | Computer Hardware and Software | IT Networking Troubleshooting

LANGUAGE SKILLS

Mother tongue(s): **SARAIKI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B1	B1	B1	B1	B1
URDU	C2	C2	C2	C2	C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **HOBBIES AND INTERESTS**

Playing Cricket

Reading Books