

FAIZAL ALI
+971-559472021

Mail:faizal.ali08@gmail .com
NATIONALITY: INDIAN

ABOUT ME

A qualified individual with more than 7 years of experience in core **Hardware System Administration/Maintenance**. 6 years as an **Administrative Clerk** with the Diwan ,Royal Courts of Oman.

WORK EXPERIENCE

Administrative Clerk

2015-2022 at Salalah, Oman.

DIWAN, ROYAL COURTS OF OMAN

Worked with the Diwan Office dealing with the day to day administrative affairs of the Diwan Office. Have been the person of contact for multiple outsourcing companies in terms of logistics handler for various resources of the Diwan Office.
Lead a team to manage a fleet of multi purpose vehicles monitoring their health on scheduled basis.
Have managed a Team of trained and skilled labourers to manage various affairs of the Diwan Office taking human factors and manpower management into consideration.

2008-2015 at Oman, India, Maldives.

System Hardware Administrator

- Support , troubleshoot, repair and maintain server issues and security for enterprise and large scale applications.
- Have configured systems for highavailability including strategies for back up and recovery ,failover ,load balancing and full redundancy.
- Diagnose and resolve complex software ,server and networking issues.
- Evaluatesystems and alternate solutions ,develop functional Specifications,standards and requirements for hardware and software purchase and design to ensure optimum system end user performance,make recommendations for changes and additional services.
- Have attended multiple client sites to resolve issues on behalf of the companies I have been working with.
- Have worked At the front desk managing sales and dealing with supply chain management.
- Have dealt with the maintenance of Laptops, computers of various configurations.
- Install, configure and deploy server hardware and software including operations systems,applications and patches to support and maintain effective network service operations throughout the handling circle of various companies I have worked with.

Companies worked with

- Perfect Agri-Management corporation,India,a well reputed Land scraping company in kerala for **2 years** as a System Hardware Administrator.
- Super tech IT ,a company dealing with the sales of computers,Laptops and system Maintenance based in Oman for **2 years** as a Hardware maintenance personnel and A sales personnel.
- Al Reef International LLC(Osama Center),a company dealing with sales of computers,Laptops and system Maintenance asked in Oman for 2 years as a System Hardware Administrator anddealt with Sales for **2 years**.
- Syscore Pvt.Co Ltd .a company dealing with Sales and Maintenance of computers and Laptops based

In Maldives as a sales person for **6 months**.

LANGUAGE

English - B2 | Hindi - B2 | Malayalam - B2 | Arabic-B1 | Tamil-B1.

ACADEMIC CREDENTIALS

- **Diploma in Computer Science Engineering , Noorul Islam College ,Kanyakumari district ,Tamil Nadu.(72% AGGREGATE),2008 Passed Out.**
- **Passed 12th in CBSE BOARD.**
- **Passed 10th in CBSE BOARD.**

DIGITAL SKILL

- All Basic computer Knowledge
- System Hardware maintenance including and not limited to Laptops of various configurations

DRIVING LICENSE

- **Indian**