



Farok hossen

customer service

about customer service, it's essential to focus on empathy, understanding, and effective communication. A positive customer service experience can make a lasting impression, turning first-time shoppers into loyal patrons. This involves actively listening to customer concerns, providing timely solutions, and ensuring that each interaction leaves the customer feeling valued and appreciated. By fostering a culture of respect and support,

Contact

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Email

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Address

117 al murar,dubai,united arab emirates

Education

2012

Secondary school certificate
mottakin para alim madrasha

2014

Higher school certificate
Monohardi deegree collage

2018

Beachelor degree
bangladesh national university

Expertise

- customer service
- office assistant
- sales man
- computer

Language

English

Hindi

Bangla

Experience

2022 - 2023

Mamon bin kuddos project mangment,177 Al murar,dubai,united arab emirates

Assistant manager

The role often involves supporting the manager in overseeing daily operations and ensuring that everything runs smoothly. Assistant managers are crucial in maintaining a productive and positive work environment. They may be responsible for managing teams, handling customer inquiries, and addressing any issues that arise.

2023 - 2024

Day to Day super market118,baniyas,dubai,united arab emirates

customer service

Empathy and Understanding: Always approach each interaction with empathy. Understand the customer's perspective and acknowledge their feelings. This helps in building trust and rapport.

Clear Communication: Use clear and concise language to convey information. Avoid jargon unless

2017

spectra engineering,dhaka,bangladesh

supervisor

Jane was known for her approachable and supportive nature. She hadanuncanny ability to bring out the best in her team, always encouraging

themto reach their full potential. Her open-door policy made everyone feel

comfortable sharing ideaconcerns, fostering a collaborative and positive work environment