

# Fayaz Ullah Asifullah

Database, IT Ops & Monitoring Analyst



+971 561651677  
fayazu9819@gmail.com  
Fayaz Fayaz  
Dubai

## CAREER OBJECTIVE

Almost 3.5 years' experience in various, I would like to pursue my career with great dedication, enthusiasm and hard work. Over the years, I have gained valuable experience in database, IT Service Management, Customer Support Services and Data Analyst.

## ACCOMPLISHMENT

"Re-organized something to make it work better, Identified a problem and solved it, Come up with a new idea that improved things, Developed or implemented new procedures or systems, Worked on special projects, "Received awards", Been complimented by your supervisor or co-workers, Increased revenue or sales for the company, Saved money for the company, Saved time for the company, Contributed to good customer service".

## SKILLS

### Computer skills

- ("IP Networking, In-depth Knowledge of WAN and LAN, Network Administration, Troubleshooting, Windows, Microsoft Word and Excel.")

### Technical Skill

- ("Data analysis, Compiling data, Reporting and documentation, Equipment monitoring, Installations and repairs, Complying With, safety regulations, Inventory counts, Facilities Maintenance, Preventive maintenance.")

### Programming Skill

- Basic of "C&C++"
- "Html&Css&Java Script"

## PROFESSIONAL EXPOSURE

### Database Administrator

Allday retails  
Al Quoz, Dubai, [UAE]  
Feb. 2022 – Present



- Supports a Multi user Computing Environment And Ensures Continuous, Optimal Performance of IT Services And Support Systems..
- Review and verify data entered into database to ensure accuracy.
- Troubleshooting Hardware And Software And Assessing New Technologies For Companies.
- Resolving Discrepancies in information And Obtaining Further information For incomplete Documents.
- Research and fix billing Errors. Creating Data Backup.
- Respond to information requests from authorized members
- In Compliance With Company Policies And Procedures, Creating Backups And Logs.
- Conducted reports on the condition of servers and Databases And Reported Findings, Potential Issues, And Solutions To Managers.
- Ability to work to time constraints

### Data Analyst

Axximum Business Solution [India - Trichy]

May 2021 – Jan. 2022



- Examine, process, record, and interpret data from imagery Data.
- Perform research and analysis using structured data and datasets and produce reports highlighting significant findings
- Reply in a timely manner to any recommendations from the agencies concerning compliance.
- Develop and maintain department records and reports collecting statistical data.
- Establish work schedules and priorities to ensure workflow is controlled.

### Customer Support Executive

Bright Services [India - Trichy]

Jun 2020 – May. 2021



- Managed large amounts of inbound and outbound calls in a timely manner.
- Provided Insurance Services to US Clients.
- Handled Queries and complaints from clients.

### EDUCATIONAL PROFICIENCY

- **2016 to 2019** **BCA (Bachelor of Computer Applications)**  
Bharathidasan University, Trichy

### LANGUAGES

- **English** : Very Good
- **Hindi** : Very Good
- **Tamil** : Very Good
- **Malayalam** : Very Good

### PERSONAL DETAILS

- Nationality : Indian
- Marital status : unmarried
- Passport no: T7456919
- Date Of Birth: 09/03/1999

### STRENGTH

- Excellent verbal and written communication skills
- Self-starter, self-motivated and Self-learner with strong professional ethics.
- Result oriented ,responsible and hardworking
- Ready to meet work pressures and deadlines
- Dynamic ,enterprising, enthusiastic and well presentable
- Excellent convincing, negotiation and interpersonal skills.