



Febenbelay Abate

Customer Service | Waiters

Personal information

✉ febenbelay569@gmail.com
📍 Dubai, Horal Anz east, 14c street
+971508547450

Summary

Dynamic and results-oriented professional with 4 years of comprehensive experience, including 1 year in Dubai, specializing in customer service building strong client relationships problem solving and communication.

Keywords

Sales Representative Customer Service Client Relationship Problem Solving Communication

Professional experience

Waiters 24 Feb 23 - Present

Allzayer Foods Stuff Supply LLC | United Arab Emirates

A dedicated and customer-focused waiter with experience in providing excellent service, taking orders, ensuring customer satisfaction, and maintaining a clean and organized dining environment.

Customer service 1 Jan 21 - 1 Jan 23

Ramada Addis Hotel | Addis Abeba

Deliver exceptional customer support by resolving inquiries, addressing concerns, and ensuring a positive customer experience.

Customer service Representative 1 Jan 16 - 1 Jan 21

Metropolitan Real Estate

Ensure customer satisfaction by providing timely, accurate, and courteous support. Handle customer inquiries with professionalism, empathy, and problem-solving skills. resolve customer issues efficiently to enhance their overall experience and loyalty. Deliver outstanding customer service by addressing concerns and providing effective solutions. Respond to customer needs promptly, ensuring a smooth and positive interaction.

Education and training

Diploma in Customer Service and Hospitality 1 Jan 18 - 1 Jan 21

Certificate in Life Skill, Leadership, and Career Development 1 Mar 20 - 10 Mar 20

International Protection Standard for Protection 1 Jan 21 - 10 Jan 21

Abilities

Customer care
Fast Learning
Time Management
Digital Marketing
Problem Solving

Further information

Certifications

- Certificate in Life Skill, Leadership, and Career Development
- International Protection Standard for Protection

I authorize the processing of my personal data as indicated in the UK Data Protection Act 2018 and the General Data Protection Regulation (GDPR), for personnel selection purposes

