



MASAGSZI ZAUF AH

Food and beverage waiter

About me

Dedicated and professional, the deducted waiter boasts a wealth of experience in the food and beverage industry. With a keen eye for detail and a passion for providing exceptional customer service, I excel in ensuring a delightful dining experience for every patron. My extensive knowledge of menu items allows me to confidently make recommendations and efficiently manage multiple tables during busy service hours. Collaborative by nature, I thrive in team environments and prioritize clear communication to ensure seamless operations. My commitment to exceeding guest expectations has earned me a reputation for fostering positive relationships and creating memorable dining experiences. Eager to bring my expertise and enthusiasm to a dynamic restaurant team.

Work Experience

PHILEAS FOGG'S RESTAURANT DUBAI

F& B Waiter/Cashier

02 years

- Greet and seat guests, presenting menus and explaining daily specials.
- Take food and beverage orders accurately and relay them to kitchen and bar staff.
- Serve meals and beverages, ensuring timely delivery and adherence to quality standards.
- Address guest inquiries and resolve complaints promptly to ensure satisfaction.
- Assist in setting up and breaking down dining areas, maintaining cleanliness and order.
- Process payments, handle cash, and balance the cash register at the end of shifts.
- Collaborate with kitchen and bar staff to ensure smooth service flow.

BASKIN ROBBINS (DUNKIN DONUTS) DUBAI UAE

Service crew (Server)

03 years

- Greet customers warmly upon arrival and assist with their orders in a friendly and efficient manner.
- Accurately process orders, handle cash transactions, and ensure correct change is given.
- Prepare and serve ice cream, beverages, and other menu items according to company standards and customer preferences.
- Operate specialized equipment, including ice cream machines and coffee makers, to maintain quality and consistency.
- Maintain cleanliness and hygiene in the dining area, including wiping tables, cleaning spills, and disposing of waste.
- Follow food safety protocols and adhere to health regulations to ensure the safety of customers and staff.

Contact Me

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 Ugandan

 Dubai United Arab Emirates

 Visit visa

 Male

Expertise Skill

- Excellent customer service skills
- Strong communication and interpersonal skills
- Ability to work efficiently under pressure
- Attention to detail and accuracy in order processing
- Knowledge of food safety and hygiene practices
- Team player with a positive attitude and willingness to learn

Education

Diploma in Business Administration

High School Graduate