



GOKUL GOPALAKRISHNA PILLAI

Service Assistant

✉ gokulappoos2@gmail.com

☎ +971 582531763

📍 Dubai, United Arab Emirates

📅 16 FEB 1999

🚩 INDIAN

👤 PROFILE

To utilize my interpersonal skills to contribute to the goals of a company that prioritizes customer satisfaction and experience . secure a challenging position in a reputable organization where I can expand my knowledge, skills, and continue learning.Strong ability to work and completetasks individually and as part of a team. Diagnoses problems correctly and creates solutions.

👛 PROFESSIONAL EXPERIENCE

2020 – 2023
Ajman, Sharjah,
United Arab Emirates

EMIRATES GENERAL PETROLEUM CORPORATION (EMARAT)

Service Assistant

- Greet customers in a friendly and courteous manner
- Provide customers with information about fuel products and other services
- Handle all cash and credit transactions accurately
- Check fluid levels and tire pressures
- Refuel vehicles
- Clean windscreens
- Collect payments and issue receipts
- Carry out basic vehicle checks
- Providing customer service when serving customers at the fuel pumps
- Regular checks and maintenance on fuel pumps
- Receiving and processing cash and credit payments

2017 – 2020
kollam, INDIA

UNIVERSAL CASHEW EXPORTS

Store Assistant

- Keeping the store fully stocked
- Maintaining the highest level of visual merchandising and store conditions
- Delivering exceptional sales services for improved customer satisfaction
- Interacting with customers and identifying their needs and preferences
- Operating cash registers and point-of-sale machines
- Receiving and verifying the quality and quantity of new shipments
- Enforcing in-store security and health and safety procedures and regulations

🧩 SERVICE CERTIFICATE

Completed Fire and Safety Fundamentals and Proper Use of Fire Extinguishers (Level I)

🎓 EDUCATION

2014
Kollam, INDIA

SSLC
CENTRAL EDUCATIONAL DEPARTMENT KERALA (SSLC)

🌐 LANGUAGES

English
Malayalam

Hindi
Tamil

🧩 PASSPORT DETAILS

Passport number: **S4173180**
Place of issue : **Trivandrum**
Date of expire: **10/09/2028**

✍ DECLARATION

“I hereby declare that all the details mentioned above are in accordance with the truth and fact as per my knowledge and I hold the responsibility for the correctness of the above-mentioned particulars.”

GOKUL GOPALAKRISHNA PILLAI