



**GOKUL M**

## Customer Service Representative

### Contact



0567738582



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Mussafah Shabiya.

Abu Dhabi, UAE

### Education



**Secondary in**

Mathematics Biology - **2019**

### Key Skills



Computer proficiency



Creativity



Problem-solving



Commercial awareness



Team working

### Languages

- English
- Malayalam
- Tamil

### Profile

Dedicated and customer-oriented retail professional with extensive experience in sales and customer service. Proficient in handling cash transactions and operating POS systems. Known for excellent communication skills and a positive attitude, consistently delivering outstanding customer experiences. Able to work flexible hours in a fast-paced environment.

### Experience

#### Sales Associate

**April - 2020**

- Greet and assist customers in a friendly and professional manner.
- Operate cash registers and handle cash, credit, and debit card transactions.
- Maintain store cleanliness and organization, including stocking shelves and arranging displays.
- Provide product information and recommendations to customers to drive sales.
- Handle customer inquiries and resolve complaints efficiently and effectively.
- Assist in inventory management, including receiving, unpacking, and storing merchandise.

#### Cashier

**April - 2022**

- Processed customer purchases quickly and accurately.
- Balanced cash drawers at the beginning and end of shifts.
- Assisted with opening and closing procedures.
- Maintained knowledge of current sales and promotions.
- Provided exceptional customer service, resulting in repeat business.

### Skills

- Proficient in Microsoft Office Suite (Word, Excel, Outlook).
- Experienced with POS systems and retail management software.
- Strong problem-solving and conflict resolution abilities.

### DECLARATION

- I hereby declare that the above-furnished information is correct up to my knowledge and I bear the responsibility for the correction of the above-mentioned particulars.

**YOURSSINCERELY**

Gokul M