

GOPINATH SIVASUBRAMANIAM



Professional summary

Experienced shift leader with over four years in Retail industry. Excellent reputation for resolving problems and improving customer satisfaction. Offers flexible schedule to deliver on team goals.

Work history

WOQOD - SHIFT LEADER / TEAM LEADER

C-Store Sidra

- Directs and oversees the business of the assigned facilities within a defined area through effective leadership and management of customer service, quality care, marketing, and responsible fiscal management.
- Ensures compliance with established company and regulatory guidelines and procedures to provide high quality service and outstanding customer care.
- Reviews analysis of performance including financial and productivity data for area and makes the appropriate changes in strategies, goals, and objectives.

WOQOD - RECEIVER/PDI

C-Store Sidra

- Receive shipments, check for damages and sort stock for distribution in the store
- Place orders with suppliers when inventory is low and also order packing and shipping supplies when needed
- Read planograms and set up store displays or rearrange merchandise according to them to maximize sales
- Keep up with the movement of merchandise in the store and warehouse

✉ sgopinath099@gmail.com

☎ +971545938533

Al Muhaisnah Star

📍 Building - 74 St - Muhaisnah
Muhaisnah 4 - Dubai

📅 17.01.1995

🌐 Sri Lankan Tamil

Skills

POS System

RMS

ORACLE

BO

Ms excel

Ms word

Education

OTHM Level 7 (PGDE) Diploma in
Strategic Management Leadership,
KENSLEY GRADUATE SCHOOL
DIPLOMA - 2024

Expect to complete - July 2024

J/KOKUVIL HINDU COLLEGE
ADVANCE LEVEL 2013

J/KOKUVIL HINDU COLLEGE
ORDINARY LEVEL - 2010

WOQOD - CASHIER

C-Store Sidra

- operate cash registers and point-of-sale (POS) equipment like credit/debit card terminals, and scan purchases with correct prices and quantities, ensuring efficient and accurate purchases.
- Product merchandising and updating price labels
- Keep checkout areas and workspace clean to ensure efficient processing
- Ensure swift, accurate and friendly purchase experience for store customers

VISVAKARMA (PVT) LTD - Cashier

Srilanka

11/2016 - 10/2018

JOHN KEELS HOLDING PLC - Customer service assistant

Srilanka

06/2014 - 02/2015

References

Mr.Bhisma Raj Sitaula- Site In Charge
Qatar Fuel Woqod
Mobile - +974 3305 4740
Mr.Jerry john Mathew - Site In Charge
Qatar Fuel Woqod
Mobile- +974 6673 3670

Languages

TamilNative

English	C1	Hindi	B1
Advanced		Intermediate	
Malayalam	A2		
Elementary			

Personal Information

- Date of birth: 01/17/95
- Nationality: Sri Lankan Tamil
- Marital status: Unmarried

Certifications

- CERTIFICATE IN CUSTOMER SERVICE - KEELS RETAIL ACADEMY-2014
- CERTIFICATE FOR RECOGNIZING KEELS SUPER CORE VALUES - JOHN KEELS HOLDING PLC-2014
- COMPLETED BASIC FIRST-AID & CARDIO PULMONARY RESUCIATION - WOQOD-2022
- COMPLETED COURSE IN BASIC FIREFIGHTING - WOQOD-2022

.....
(GOPINATH.S)