

NAFHAN RAMSEEN

SHOWROOM MERCHANDISER

CONTACT

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deira Dubai

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SKILLS

Programming Languages

Multi-tasking

Team work

Computer literacy

EDUCATION

GCE (advance level)-2019

Kalutara Muslim central college

I have completed diploma in Spoken English with grammar 2017

British information, computer technology

LANGUAGES

- English - Advanced
- Hindi - Advanced
- Tamil - Native

SUMMARY

With over two years of experience in merchandising, I have developed a strong understanding of product selection, inventory management, and sales strategies. My expertise includes optimizing product displays, ensuring stock levels are aligned with customer demand, and executing promotional activities to drive sales. I have also worked closely with vendors to maintain strong supplier relationships and negotiated pricing strategies that maximize profitability.

EXPERIENCE

Unioncoop society - Cashier assistant

Dubai, Mamzar. 01/2024 - current

- Maintained well-stocked checkout areas for improved functionality and efficiency.
 - Processed returns and exchanges following store policy, resulting in satisfied customers.
 - Handled high-volume customer interactions with patience and professionalism.
 - Checked notes carefully to spot counterfeit currency.
 - Displayed and restocked merchandise by following brand guidelines.
- ### Union Coop - Showroom Merchandiser 12/2022 - 01/2024
- Kept abreast of latest fashion trends to drive business growth.
 - Performed stock management duties for optimal inventory control.
 - Monitored competitor activities for staying ahead in the market.
 - Maintained proper documentation of all merchandise transactions to ensure transparency.
 - Developed attractive visual displays for maximizing product visibility.
 - Maintains a clean, neat, and member-ready area.
- ### Tesco - Customer Service Assistant
- ### Srilanka
- ### 2018 - 2020
- Greeting Customers: Welcoming customers in a friendly and helpful manner as they enter the store.
 - Answering Inquiries: Assisting customers with any questions about products, store policies, or services.
 - Handling Transactions: Operating the till to process purchases, refunds, and exchanges accurately.