



Muhammad Hamayoun

Nationality: Pakistani **Date of birth:** 31/05/1995

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ABOUT ME

I have completed my masters studies in Computer Application Technology from university of Changzhou China. Certified as CCNP (Cisco Certified Network Professional) I completed training courses of CCNA, CCNP, MCSE, Networking, and an enthusiastic network engineer with the necessary drive and determination needed to resolve complex networking issues. Possessing effective organizational skills and excellent working knowledge of networking technologies and having a commitment to keep up to date with the latest developments. Experienced in providing motivation, guidance and a up to date networking consultancy service to both colleagues and clients.

EDUCATION AND TRAINING

Master of computer applied technology

changzhou university china [09/2019 – 20/06/2023]

City: changzhou

Country: China

Website: <http://eng.cczu.edu.cn>

Bachelor of Science in Information Technology

UNIVERSITY OF AGRICULTURE PESHAWAR [08/02/2014 – 28/02/2018]

City: Peshawar

Country: Pakistan

Website: <https://www.aup.edu.pk>

CERTIFICATION

Cisco cetified network profesional

[07/09/2023 – 07/09/2026]

WORK EXPERIENCE

Networks engineer

corelinks [01/03/2020 – 30/03/2023]

City: peshawar

Country: Pakistan

- Configured, managed and evaluated multi-protocol network elements for effective end to endcommunications.
- Monitored servers and escalated emergency technical issues beyond scope to maintain optimum up-time.
- Managed application patches, data backup, security changes and network configuration. and replaced boards,changed servers and loaded and tested software applications.Worked to create safe, low-cost and dependable designs.urs/week) elected and implemented security tools, policies, and procedures in collaboration with the security team.Collaborated with vendors and IT personnel to address and resolve problems.

Customer service executive

Telecommunication company limited [25/02/2019 – 29/08/2019]

City: rawalpindi

Country: Pakistan

- Answer inbound caller calls
- Question callers to determine their location, and the nature of their problems to determine type of response needed.
- To gather a lot of information from callers and accurately pass that information on to first responders.
- Maintain excellent caller satisfaction.

DIGITAL SKILLS

Network Maintenance and Troubleshooting / Networking / Networking (Cisco, HP Procurve, Unifi) / Network Configurations / Network concepts knowledge (NAT, DNS, DHCP, Firewall rules) / Core Network Support / Network System Design / Cisco Router Configuration / Cisco Meraki / Cisco Switch / Network Infrastructure (Advanced) / Microsoft Office / Network Troubleshooting, Computer Hardware and Software Installation / cyber security management / Networking configuring cisco routers, switches LANs, WANs / planning and organising skills / Technical Information / Remote Technical Support / Technical / Windows Server (2003 up to 2022 - AD, DHCP, DNS, Print, Backup, etc.) / System instalation / Pulse Secure VPN - Troubleshooting & Configuration / Network services and protocols (DHCP, DNS, HTTP, TCP, UDP, IMAP3) / IT Implementation / Service Management

LANGUAGE SKILLS

Mother tongue(s): **Urdu**

Other language(s):

English

LISTENING C2 READING C2 WRITING C2

SPOKEN PRODUCTION C2 SPOKEN INTERACTION C2

Chinese

LISTENING A1 READING A1 WRITING A1

SPOKEN PRODUCTION A1 SPOKEN INTERACTION A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user