

PROFILE

Driven and adaptable professional seeking to leverage acquired expertise and a strong work ethic within a prestigious and progressive organization. Adept at thriving in both team- based and independent settings, with a proven ability to excel under pressure while consistently meeting deadlines. Passionate about contributing to organizational success through dedication and collaborative efforts.

CONTACT

PHONE: 0521994244

ADDRESS: Shrajah, UAE

EMAIL: upgharshapweerasinghe@gmail.com

SKILLS

- Leadership
- Customer Relationship Management (CRM)
- Sales Leadership
- Team work and Collaboration Skills.
- Self Confidence.
- Addressed customer inquiries,

resolved complaints, and handled returns or exchanges efficiently and professionally.

HARSHA WEERASINGHE

NATIONALIITY DATE OF BIRTH VISA STATUS PASSPORT - SRI LANKAN - 23/08/1993 - VISIT VISA

- N7025586

WORK EXPERIENCE

Kandurata Super (Sri Lanka) - Manager

February - 2024 – May - 2024

- Managing budgets and financial records.
- Overseeing pricing, stock control and sales targets.
- Training, supervising and appraising staff
- Managing customer queries and complaints.

Asian Lanka Global Holding (PVT) Ltd - Area Manager - Galle, Kaluthara branch (Sri Lanka)

January - 2021 - December - 2023

Asian Lanka Global Holding (PVT) Ltd - Area Manager - Anuradhapura branch (Sri Lanka)

January - 2018 - December - 2020

- Led a team of sales associates and managers, fostering a culture of excellence and achieving sales targets through effective leadership and training.
- Developed and managed departmental budgets, conducting financial analysis to optimize expenses and improve profitability.
- Ensured compliance with company polices and industry regulations, implementing operational best practices to enhance efficiency and safety.

Asian Lanka Global Holding (PVT) Ltd - Branch Manager and collecting officer- Matara branch (Sri Lanka)

November - 2015 - December – 2017

- Manage a team of employees and ensured exceptional customer service, fostering a collaborative work environment.
- Oversaw inventory control processes to maintain accurate stock levels and optimize operations.
- Manage branch finances effectively, including budgeting, forecasting and expense control, to improve profitability.

Asian Lanka Global Holding (PVT) Ltd - Sales Assistant- Awissawella branch (Sri Lanka)

April - 2015 – November - 2015

• Provided exceptional customer service by assisting customers in selecting the right appliances to meet their needs and preferences.

Rambodafalls Hotel (Sri Lanka)-Store keeper October- 2014 – March - 2015

- Managed inventory levels by receiving , storing , and issuing goods in accordance with established procedures.
- Prepared and maintained records of inventory transactions, including receipts, withdrawals, and returns.
- Inspected incoming shipments for quality and quantity, verifying against purchase orders and reporting any discrepancies to management.

Divine Cake (Sri Lanka) – Cashier

September - 2013 – September - 2014

- Processed customer transactions accurately and efficiently, utilizing various payment methods including cash, cards, and mobile payments.
- Managed returns and exchanges in accordance with company policies, resolving customer concerns promptly and professionally.
- Balanced cash drawers at the beginning and end of shifts, ensuring accuracy in financial transactions.

EDUCATION

- Got through G.C.E. Ordinary Level Examination 2010.
- Got through G.C.E. Advanced Level Examination 2013 (Arts stream).
- Successfully completed Diploma in English awarded by The first international.

EXTRA CURRICULUM ACTIVITIES

- Prefect (2008 2009)- Nugawela Boys' school.
- Prefect Nugawela Boys' school.
- Participated for the school cadet camps in Diyathalawa and Rantembe in 2012 & 2013.
- Participated in EFLI 2011 Professional orientation programme for coaches & players in American style football.
- President of the school national youth club.