

## Education

## 2006

HIGH SCHOOL SSLC

C.H.M.S G.H.S.S Kanuur Valapattanam, Kerala, India

#### 2007-2009

HIGHER SECONDARY COMMERCE

Collage of Commerce, Kannur, Kerala India

## 2010-2013

#### **DEGREE B.COM**

Collage of Commerce, Kannur, Kerala India

## **SKILLS**

- Strong skills in organizing workflow, ideas, materials, and people.
- In-depth knowledge of Products. Excellent leadership skills and training. Work well under pressure to meet deadlines.
- Work well under pressure as part of a team. Skilled at interacting with customers.
- Hard worker, quick learner, and ability to assume responsibility.
- Committed to providing total quality work

# Language

ENGLISH ARABIC HINDI

# l'am Hasheer

JOB TITLE: Sales Merchandiser/Logistics & Customer

C +971 582 841 390 ■ hasheerep@gmail.com P Deira, Dubai

Driving Licence: Dubai Visa Status: Visit Visa

To work and learn where the opportunity for innovation and enhancing my skills is available. To contribute to the Company's progress and growth through hard work and intelligent teamwork and thereby, attain my objective of career growth, development, and satisfaction. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

# **Experience**

## GRAND HYPERMARKET OMAN 2016-2018

## Sales Person

- Engage with customers, understand their needs, and provide assistance to enhance their shopping experience.
- Consistently meet or exceed monthly sales targets through effective communication and product knowledge.
- Contribute to visually appealing displays and collaborate with the team to maintain an organized sales floor.

## AL HARAMAIN PERFUME DUBAI 2018-2020

## Sales Person

- Demonstrate in-depth knowledge of various perfumes, including notes, brands, and customer preferences.
- Assist customers in finding the perfect fragrance based on their preferences and occasions.
- Educate customers on the characteristics and qualities of different fragrances to facilitate informed purchasing decisions.

## ARAMEX EMIRATES LLC, DUBAI 2020-2023

## **Operation Team GC-**

- Plan and optimize delivery routes to ensure timely and cost-effective deliveries.
- Utilize tracking systems to monitor the movement of packages and provide realtime updates to customers.
- Address delivery issues, coordinate with drivers, and resolve challenges to maintain a smooth operation.
- Collaborate with customer service, drivers, and other teams to ensure effective communication and problem-solving.

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