



MOHAMMED HASHIM K P

HYPERMARKET SALES PROFESSIONAL

Courteous and customer service-oriented individual with 6 years of experience providing differentiated customer service in fast-paced Hypermarkets. Known for quickly building relationships with customers to understand their needs and recommend products. Looking for a challenging position where I can utilize my analytical and problem-solving skills to resolve issues as well as maintain consistent productivity.

PERSONAL DETAILS

📞 +91 9072296479
✉ hashimbnuabdulazeez@gmail.com

Address : Kottuka Palli, Chelambra
Pulliparamb PO
Malappuram, Kerala

Nationality : Indian
D.O.B : 18th May 1995
Gender : Male
Marital Status : Married

ACADEMIC CREDENTIALS

2012 **HIGHER SECONDARY (12)**
*Board of Higher Secondary
Education Kerala*

2010 **HIGH SCHOOL (10)**
*Board of Public Examination
Kerala*

TECHNICAL SKILLS

- MS Office
- Basic Computer Proficiency
- Internet

PASSPORT DETAILS

Passport No : L 9018222
Date of Issue : 01/05/2014
Date of Expiry : 30/04/2024

LANGUAGES KNOWN

- English
- Arabic
- Malayalam
- Hindi

KEY SKILLS

- Customer Service
- Product Knowledge
- Communication
- Organization
- Work Ethic
- Stock Shelves
- Hard work
- Punctual
- Product Displays
- Business Relationships
- General Merchandise
- Expiration Dates

EXPERIENCES

SALES IN CHARGE | **JUL 2018 – 08 JAN 2023**

GRAND HYPER MARKET, KUWAIT

- Asking customers about their needs and helping them in making purchases
- Complete all the operational requirements of the store
- Establish good rapport with existing and potential customers
- Overseeing all the activities that play out in the store
- Stock shelves following the supermarket's policies and make sure that any out-of-stock product is informed to the supervisor
- Answer customers' queries regarding products and deliveries
- Ensure that any damaged or expired products are reported and removed from shelves
- Perform cashier duties by handling cash, credit, and check payments

SALESPERSON | **JUN 2015 – OCT 2017**

MOIDEEN SUPER MARKET, SHARJAH, UAE

- Greet customers
- Help customers find items in the store
- Check for stock at other branches or order requested stock for customers
- Provide customers with information about items
- Ring up purchases
- Elevate complaints to management
- Keep track of inventory

DECLARATION

I hereby declare that the above particulars of facts and information stated are true, correct and complete to the best of my belief and knowledge.

MOHAMMED HASHIM K P