

HELLEN NANYONGA

CASHIER



CONTACT

📍 SHARJAH, UAE
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SKILLS

- Accuracy
- Customer Service
- Mathematics
- Communication
- Efficiency
- Adaptability
- Integrity
- Teamwork
- Multitasking
- Detail-oriented
- Problem-solving
- Dependability

PERSONAL DETAILS

Gender : Female
Date of Birth : 22.01.2002
Nationality : Ugandan
Passport No : B00197646
Visa Status : Visit Visa

LANGUAGE PROFICIENCY

ENGLISH
LUGANDA

REFERENCES

Available Upon request

PROFESSIONAL SUMMARY

Detail-oriented and customer-focused individual seeking a challenging position as a Supermarket Cashier to leverage strong interpersonal and mathematical skills. Dedicated to providing efficient and friendly service, handling transactions accurately, and ensuring a positive shopping experience for customers. Eager to contribute to a dynamic team and grow within the retail industry by consistently delivering exceptional service and maintaining a high level of accuracy in financial transactions.

WORK HISTORY

CASHIER - 03/2021 - 05/2023
Big Choice Supermarket, Kampala, Uganda

CASHIER - 05/2019 - 01/2020
Jumbo Supermarket, Kampala, Uganda

- **Customer Service:** Greet customers entering the store, answer their questions, and provide assistance as needed throughout the shopping experience.
- **Checkout Process:** Scan items, ensure accurate pricing, and process transactions efficiently using cash registers or other electronic payment systems.
- **Bagging Items:** Carefully bag items for customers, ensuring that delicate items are handled with care and heavier items are properly distributed to prevent damage.
- **Handling Payments:** Accept cash, credit/debit cards, vouchers, and other forms of payment from customers, and provide correct change if necessary.
- **Maintaining Cleanliness:** Keep the checkout area clean and organized, including the conveyor belt, payment terminal, and surrounding areas.
- **Stocking Supplies:** Monitor and replenish supplies such as bags, receipt paper, and other items required for smooth operation of the checkout process.
- **Handling Returns and Exchanges:** Process returns and exchanges according to store policies, ensuring customer satisfaction while adhering to established procedures.
- **Promoting Special Offers:** Inform customers about ongoing promotions, discounts, and loyalty programs to encourage additional purchases.
- **Team Collaboration:** Work closely with other cashiers, sales associates, and store management to maintain a positive and efficient shopping environment for customers.

EDUCATION

- High School Certificate

DECLARATION

I certify that all the information above is correct and reference are available if they are needed hoping that my experience will be useful to your company.

HELLEN NANYONGA