



HEMA THAPA

Sales Associates / Cashier

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pandeyhema5619@gmail.com

Karama – Dubai –U.A.E

Visa status : Cancel visa

ABOUT ME

I am a dynamic professional with nearly 5 years of rich experience. An effective communicator with excellent relationship building & interpersonal skills; strong analytical, problem solving and organizational abilities, possess a flexible and detail oriented attitude.

EDUCATION

Higher Level Education

Shree kerwani higher secondary school -Nepal
2016-2018

secondary Level Education

Yougjyoti Secondary School Nepal
2015 -2016

Diploma In Computer

Mega Institute Butwal Nepal

SKILLS

Sales Strategies	<div></div>
Negotiation Skills	<div></div>
Problem-Solving	<div></div>
Time Management	<div></div>
MS OFFICE Skills	<div></div>
Team Collaboration	<div></div>
Cross Selling skills	<div></div>

LANGUAGE

- English
- Hindi
- Nepali

PROFESSIONAL EXPERIENCE

2022

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2024

Sales Representative – Cashier

Minutes Quick Services –Dubai Hills Mall –U.A.E

- Welcoming customers with a friendly demeanor, offering product information, and assisting them in finding items.
- Devising new sales strategies to increase sales. being available to customers to answer queries or respond to complaints.
- Collaborated with the marketing team to develop targeted sales materials and promotional offers.
- Provided exceptional customer service, addressing inquiries and resolving issues in a timely manner.
- Meeting or exceeding sales goals
- Scan goods and collect payments, Handle cash, credit, or check transactions with customers, Issue change, receipts, refunds.

2024

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2025

Outlet Sales Associate

Level Jeans Fashion LLC – City Center –BurDubai

- Welcome customers, guide them through the products, answer questions and make sure guests have a pleasant experience .
- Support the cash desk and delivery teams. Understand the latest fashion trends.
- Processes and stocks all fashion merchandise and maintains merchandise standards, including modular and signage integrity, all in a safe and clean environment.
- Continue to build relationships and follow up customers may want to make repeat purchases or refer to someone .

2018

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2021

Outlet Sales Associate – cashier

Basemark Fashion –BG Mall –Nepal

- Greeting & identifying a customer's needs, pitching relevant products or services, and ensuring they have a positive experience from start to finish .
- Presenting our products or services to clients and clearly articulating their value to close sales and secure long-term contracts.
- Collaborate with coworkers to achieve store sales goals through suggestive selling and special promotions .
- Scan good and collect payment ,Handel cash ,credit or check transactions with customer , issue change, refunds