HARIKRISHNAN H

Sales & Marketing Manager Al Nahda Street, Dubai, UAE +971547757802 harikrishnanhm@gmail.com



PROFILE

Experienced and self-motivated sales and marketing manager with a total of eleven years industry experience. Bringing forth a track record of working with the sales team to achieve goals, increase revenue, monitor branding and advance the sales of the company. A strong leader with the ability to increase sales and develop strategies to retain customers.

WORK EXPERIENCE SEP 2021 - MAY 2024 **Marketing Manager** AV THOMAS & COMPANY, Kerala, India • Build client relationships to increase retail sales. • Monitoring daily sales and trying to achieve sales target. Taking the orders, ensure delivery and payment within promised date. ٠ **Business Development Executive** SEP 2020 - SEP 2021 GEORGE & COMPANY .Kerala. India • Build consumer relationships to increase performance metrics. • Taking the orders and ensure delivery within promised date. • Handling customer complaints. Doing promotional activities to increase sales target and goals. • Sales Assistant JAN 2015- JUL 2019 EMIRATES NATIONAL OIL COMPANY, ENOC, Dubai, UAE • Supervise the operational activities of the store and monitoring sales. • Ensure the premises hygiene and staff follows the safety standard. • Merchandising according to the updated Plano gram and FIFO rule. Handling the suppliers and achieving star employee of the month. **Team Leader** Dec 2013– JAN 2015 AIRTEL • Maintaining the sales team and encouraging them to achieve target. Daily reporting the sales to the manager. Handling customers complaints and their enquiry on products. ٠

EDUCATION

BA English *Kerala University, India*

Master of Business Administration(Human Resource)

Bharathiar University, India

pursuing

Apr 2013

Computerized Accounting in Tally

GTEC, India

Diploma in Web and Animation

National Centre for Labour & Training, India

SKILLS

- Communication skills
- Time Management
- Managerial skills
- Fast learner

LANGUAGES

- English
- Basic Arabic
- Hindi
- Tamil
- Malayalam

CERTIFICATIONS

- Customer Service Management
- Food Hygiene
- Fire Fighting
- Environment Health & Safety
- Basic Arabic

PERSONAL DETAILS

DOB: 04/05/1993 Gender: Male Nationality: Indian Marital Status: Unmarried Visa Status: Visit Visa

• Problem solving skills

- Teamwork oriented
- Multi tasking

Dec 2013