

# Hashim Nishad P

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## Professional Summary

Experienced Sales and Customer Service Professional with 3+ years in the consumer goods industry. Skilled in customer relationship management, inventory control, and team collaboration. Proven track record of successful product merchandising and enhancing the in-store shopping experience. Adept at boosting customer satisfaction and driving sales growth.

## Skills

- Sales and Customer Service
- Product Merchandising and Placement
- Inventory Management
- Microsoft Office (Excel, Word, PowerPoint)
- Strong Attention to Detail
- Customer Relationship Building
- Multilingual: English, Hindi, Malayalam

## Work Experience

### Sales and Customer Service

Lulu Group International | 2022 - Present

- Assisted customers in product selection, ensuring a positive shopping experience.
- Handled customer inquiries and complaints efficiently, improving satisfaction rates.
- Managed product merchandising to enhance visibility and increase sales.
- Collaborated with teams to optimize inventory levels and maintain stock availability.

## Education

### Higher Secondary

GHSS Ezhur | 2018 - 2019

### SSLC (Secondary School Leaving Certificate)

PKMM Higher Secondary School | 2017

## Languages

- English
- Hindi
- Malayalam