

Hassan Abdellah

+971503788254 | **E:** hassanabdeillah72@gmail.com Abu Dhabi, United Arab Emirates 33838

PROFESSIONAL SUMMARY

Honest Cashier capable of managing money, merchandising stock and assisting customers with locating desired items. Successful at cleaning and arranging checkout lanes to maintain professional, visual appeal. Excellent oral and written communication, listening and time management skills with strong attention to detail and superior work ethic.

Proficient in handling money and possessing a strong understanding of retail operations. Focused on keeping work areas clean, neat and professionally arranged. Strong team player, with good listening skills and attentive, detail-orientated nature.

Focused student with excellent work ethic seeks opportunity in dispatch operations. Logical and calm under pressure for responsive, reliable service planning. Polite with strong interpersonal skills for professional customer communications.

Flexible Dispatcher with extensive experience in high-quality customer care environments. Communicates and collaborates confidently to aid team achievement. Proactive and adaptable for responsive customer support.

WORK HISTORY

DISPATCHER

11/2021 - 03/2024

Jaad Restaurant | Cairo, Egypt

- Preparing orders and Make sure all items are the same in the orders.
- Handling customers' needs as well as the, company policy and procedures.
- Contact with customers if any problems a raise and handle it.
- Make my place clean and prepare for next shift.
- Answered queries relating to products and deliveries.
- Checked stock to maintain consistent supply and update inventory.
- Prepared documents to acquire permits for drivers delivering livestock and chemicals.
- Detected discrepancies and reconciled quantities for clients.
- Oversaw route and condition of field units to manage daily schedule.

CASHIER

03/2019 - 11/2021

Kfc | Cairo, Egypt

- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.
- Used cash registers and POS systems to request and record customer orders and compute transactions.
- Processed sales, exchange and refund transactions efficiently to reduce customer waiting times.
- Displayed and restocked merchandise by following brand guidelines.
- Delivered outstanding customer care with proactive sales and listening skills.

Educated customers on promotions, offers and special events to enhance product sales. Helped meet business needs by working extra shifts. Completed opening and closing procedures each day. Resolved customer complaints and answered queries about store products. Scanned products quickly, memorising codes and prices for unmarked products. Complaint handling Strong organizational skills Store merchandise stocking Attention to detail Store appearance maintenance Baggage handling requirements Wine and spirits expertise Excel proficiency Cash handling policies Package labelling Till accuracy Carrier relations

EDUCATION (

SKILLS

Bachelor of Commerce | Accounting **Sohag University, Egypt-Sohag**

LANGUAGES

Native

Arabic

English

Advanced