



CONTACT

+971567638639
36ashif@gmail.com
Al Quoz 3 Dubai UAE

EDUCATION

2015-2016
HIGHER SECONDARY 10TH
MHSS Mayyanad

2016-2018
HIGHER SECONDARY 12TH
MHSS Mayyanad

SKILLS

- Verbal/Non Verbal Communication
- Computer Literacy
- Customer Service
- Developing
- Coaching
- Problem Solving
- Recruiting
- Growth
- Organization
- Typing/Word Processing
- Ability to teach and mentor
- Disciplining Employees

LANGUAGES

- English (Intermediate)
- Hindi (Fluent)
- Arab (Basics)
- Malalayalam (Fluent)
- Tamil (Fluent)

HASSAN ASHARAF

SUPERVISOR

PERSONAL DETAILS

DOB 12-12-1998
NATIONALITY Indian
GENDER Male
PASSPORT NO: V1125248 Issued 26-04-2021
Expiry 25-04-2031
DRIVING LICENSE NO: 4687839 (Manual) Issued 01-05-2024
Expiry 01-05-2026

VISA STATUS
Employment Visa (Cancelled)

PROFILE

My excellent communication and problem-solving skills, combined with a strong work ethic, make me a valuable asset to any organization. I am quick learner and willing to adapt to any job. Always seek to achieve a high standard in whatever work I undertake. I am able to work well under pressure and adhere to strict deadlines.

WORK EXPERIENCE

- El Grocer by Smiles (FMCG) 2022-2025 Present
Dubai, UAE
● **OPERATION SUPERVISOR at Smiles Market**
 - Maintaining inventory, Customer service supervision, Managing staff, Supervisory responsibilities for seasonal staffs.
 - High proficiency in CRM softwares like (Cin7, Netsuite). Intermediate level of experience on excel also.
 - Leading the whole team, Ensure all the orders are clear without any delay. Assign employees on several tasks like Picking, Packing, Checkout, Merchandising.
 - Deal with all complaints, queries, and other related customer service issues. Organize staff meetings, and ensure the successful running of the store.
- **Dome Supermarket (FMCG) 2020-2022**
Riyadh, KSA
MERCHANDISER
 - Working on the checkouts, scanning goods.
 - Helping with packing, and processing cash or card payments.
 - Helping customers with any queries, including showing them where items are.
 - Ensure that stores, shelves or websites are stocked with the right types and quantities of products.
 - Display, arrange, price, and rotate products in store.
 - Monitor store inventory based on sales and intake.