



HASSAN ASHARAF

SUPERVISOR

PERSONAL DETAILS

DOB 12-12-1998

NATIONALITY Indian

GENDER Male

PASSPORT

Issued 26-04-2021

NO: V1125248

Expiry 25-04-2031

DRIVING LICENSE

Issued 01-05-2024

NO: 4687839 (Manual)

Expiry 01-05-2026

VISA STATUS

Employment Visa (Cancelled)

PROFILE

My excellent communication and problem-solving skills, combined with a strong work ethic, make me a valuable asset to any organization.

I am quick learner and willing to adapt to any job. Always seek to achieve a high standard in whatever work I undertake. I am able to work well under pressure and adhere to strict deadlines.

WORK EXPERIENCE

El Grocer by Smiles (FMCG)

2022-2025 Present

Dubai, UAE

● OPERATION SUPERVISOR at

Smiles Market

- Maintaining inventory, Customer service supervision, Managing staff, Supervisory responsibilities for seasonal staffs.
- High proficiency in CRM softwares like (Cin7, Netsuite). Intermediate level of experience on excel also.
- Leading the whole team, Ensure all the orders are clear without any delay. Assign employees on several tasks like Picking, Packing, Checkout, Merchandising,
- Deal with all complaints, queries, and other related customer service issues. Organize staff meetings, and ensure the successful running of the store.

● Dome Supermarket (FMCG)

2020-2022

Riyadh, KSA

MERCHANDISER

- Working on the checkouts, scanning goods.
- Helping with packing, and processing cash or card payments.
- Helping customers with any queries, including showing them where items are.
- Ensure that stores, shelves or websites are stocked with the right types and quantities of products.
- Display, arrange, price, and rotate products in store.
- Monitor store inventory based on sales and intake.

CONTACT

☎ +971567638639

✉ 36ashif@gmail.com

📍 Al Quoz 3 Dubai UAE

EDUCATION

2015-2016

HIGHER SECONDARY 10TH
MHSS Mayyanad

2016-2018

HIGHER SECONDARY 12TH
MHSS Mayyanad

SKILLS

- Verbal/Non Verbal Communication
- Computer Literacy
- Customer Service
- Developing
- Coaching
- Problem Solving
- Recruiting
- Growth
- Organization
- Typing/Word Processing
- Ability to teach and mentor
- Disciplining Employees

LANGUAGES

- English (Intermediate)
- Hindi (Fluent)
- Arab (Basics)
- Malalayalam (Fluent)
- Tamil (Fluent)