



# HAZEL CATURAN CANTILADO

CASHIER

## CONTACT

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- Bin hyder Building , Al Muraqqabat, Dubai

## EDUCATION

**SURIGAO STATE COLLEGE  
OF TECHNOLOGY,  
PHILIPPINES**

Diploma of Information  
Technology

**2008 - 2011**

**TIMAMANA NATIONAL  
HIGH SCHOOL,  
PHILIPPINES**

High school

**2000 - 2004**

## SKILLS

- Collaboration.
- Communication.
- Conflict resolution.
- Emotional intelligence.
- Leadership.
- Listening.
- Mediating

## LANGUAGES

- English
- Tagalog

## PROFILE

I am flexible, reliable and possess excellent time keeping skills. I am an enthusiastic, self-motivated, reliable, responsible and hard working person. I am a mature team worker and adaptable to all challenging situations. I am able to work well both in a team environment as well as using own initiative.

## WORK EXPERIENCE

### Cashier

April 2023 to Present

SIOMAI HOUSE RESTAURANT, DUBAI,  
UAE

- Processing sales transactions and taking payments
- Reconciling cash drawers and sales receipts
- Responding to and resolving customer complaints and concerns
- Putting takeout orders in containers or bags
- greeting customers as they arrive
- Assisting with or taking customer orders

### Cashier

**Jan. 2021 to Feb. 2023**

DAY TO DAY SUPERMARKET, BURJMAN, DUBAI

- Scan goods and ensure pricing is accurate
- Issue receipts, refunds, change or tickets
- Resolve customer complaints, guide them and provide relevant information
- Track transactions on balance sheets and report any discrepancies
- Maintain clean and tidy checkout areas
- Bag, box or gift-wrap packages

PERSONAL

Date of birth	22-06-1988
Nationality	Filipino
Passport no.	P2420384B
Passport Expiry	02-07-2029
Visa status	Employment
Valid Until	25-04-2025

Cashier

Sep. 2015- Nov. 2019

PRINCE HYPERMARKET, SURIGAO, PHILLIPPINES

- Greet customers, answer questions, and guide them in finding products that meet their needs.
- Learn about the items in the store, including new arrivals, discounts, and popular products
- Help solve customer problems or complaints politely and efficiently.
- Update price tags, organize products, and assist coworkers when needed

Sales lady

May. 2004 - June. 2006

L , MAILIG STORE, SURIGAO, PHILIPPINES

- Reporting to the Store Manager or Assistant Manager, ensuring that daily tasks align with store goals and standards.
- Handle customer questions and resolve customer service issues
- Collaborate with sales staff to highlight sales floor promotions or add positive energy to seasonal displays
- Providing accurate information (e.g. product features, pricing and after-sales services)

DECLARATION

I here by declare that the above mentioned statement is correct & true to the best of my knowledge & belief